GENERAL SUBSCRIBER SERVICES PRICE LIST

OF

FARMERS TELECOMMUNICATIONS CORPORATION

CONSISTING

OF

SCHEDULE OF RATES,

RULES AND REGULATIONS

FOR

TELEPHONE SERVICE

WITHIN THE STATE OF ALABAMA

DEKALB, MARSHALL AND JACKSON COUNTIES

ALABAMA
PUBLIC SERVICE COMMISSION

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GENERAL SUBSCRIBER SERVICES PRICE LIST

FOR THE

STATE OF ALABAMA

This Price List contains regulations and rates applicable for the furnishing of Local Exchange Service, Long Distance Message Telecommunications Service, Wide Area Telecommunications Service and for other general customer services, equipment and facilities associated with the above services offered by Farmers Telecommunications Corporation, hereinafter referred to as the Company.

Intrastate communications services are furnished through facilities provided by the Company for the transmission of intelligence by electrical impulse, principally by means of wire, radio, or a combination thereof.

The products and services described in this Price List and offered in the market area of North Alabama Electric Cooperative are offered at the prices, terms and conditions of service listed in the Residential Price List for Services Delivered to Customers of the North Alabama Electric Cooperative, which is incorporated herein by reference and which may be viewed in its entirety at www.farmerstel.com/legal.

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S1. RATE SUMMARY

This schedule provides the summary of rates and charges and makes reference to the Price List schedules where more detailed information may be found.

Service	Section	Monthly Charge
Central Office Charge	6	$ 8.00 Residential $10.00 Business
Construction Charges	12	X
Calling Features	7	X
	Residential	Business
Anonymous Call Rejection	$1.58	$1.58
Automatic Callback	$3.94	$4.46
Automatic Recall	$3.94	$4.46
Busy Call Forwarding	$2.10	$3.15
Call Waiting	$1.58	$2.63
Cancel Call Waiting	$1.58	$2.63
Caller ID	$7.88	$10.50
Call Waiting with Caller ID	$0.00	$0.00
Delayed Call Forwarding	$2.10	$3.15
Priority Call (Distinctive Ringing/Call Waiting Service)	$3.94	$4.46
Remote Access Call Forwarding	$1.05	$2.10
Remote Call Forwarding	$2.10	$3.15
Selective Call Forwarding	$3.94	$4.46
Selective Call Rejection	$3.94	$4.46
Speed Calling 8	$2.10	$3.15
Three Way Calling	$2.10	$3.15
Unconditional Call Forwarding	$2.10	$3.15
Voice Mail	$4.20	NA
Custom Calling Features	7	X
Changed Number Interrupt Service	$0.00	$0.00
Customer Originated Trace	$4.20	$5.25
Home Intercom	$0.00	$0.00
Teen Line	$4.20	$7.35
Wake Up Service	$1.58	$2.63
Warm Line	$1.58	$2.63

S1. RATE SUMMARY (CONT'D)

Service	Section	Monthly Charge
Directory Listings	27	X
Directory Number Hunting	7	$ 8.00
Individual Line – Business	2	$47.25
Individual Line – Residence	2	$31.09
Insufficient Funds Check	6	$25.00
Residential Premises Visit Charge	6	$50.00
Business Premises Visit Charge	6	$75.00
Residential Reconnect Charge	6	$19.00
Business Reconnect Charge	6	$24.00
Residential Non-Pay Disconnect Charge	6	$15.00
Business Non-Pay Disconnect Charge	6	$15.00
Broadband Non-Pay Disconnect Charge	6	$15.00
Service Establishment Fee	6	$75.00
Service Order Charges	6	X
	Residential	Business
Primary Charge	$11.00	$14.00
Secondary Charge	$ 8.00	$10.00
Record Type Only	$ 5.00	$ 6.00

S2. BASIC LOCAL EXCHANGE SERVICE

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.1 General

Basic local telephone service is provided by means of station, wire, switching and other facilities, and plant and equipment to enable the establishment of telephone communication between stations in the same or different exchanges at monthly rates applicable in all exchanges in the system.

S2.2 Alphabetical Listing of Exchanges

Collinsville
Crossville
Fort Payne
Mentone
Section
Valley Head

S2.3 Local Calling Areas

Exchange	Exchanges in Local Calling Area
Collinsville	Collinsville, Crossville, Geraldine, Sand Rock
Crossville	Crossville, Collinsville, Geraldine, Sand Rock
Fort Payne	Fort Payne
Mentone	Mentone, Valley Head
Section	Section, Scottsboro
Valley Head	Valley Head, Mentone

S2. BASIC LOCAL EXCHANGE SERVICE

S2.4 Authorization

Basic Local Exchange Rates are authorized by the Alabama Public Service Commission.

S2.5 Basic Local Exchange Rates*

Exchange Name	Residential Rate	Business Rate
Collinsville	$31.65	$47.88
Crossville	$31.65	$47.88
Fort Payne	$31.65	$47.88
Mentone	$31.65	$47.88
Section	$31.65	$47.88
Valley Head	$31.65	$47.88

* The Basic Service Rates listed do not include any federal, state or local fees or taxes, including without limitation, E-911 charges and the $0.15 dual-party relay surcharge, which shall be shown separately on a customer's bill. It also does not include Access Recovery Charge of $2.50 per month, which appears as a separate line item on each customer's bill, to recover network costs for access circuits used to provide service to customers.

S2. BASIC LOCAL EXCHANGE SERVICE

S2.6 Local Directory Assistance Service

A. The Company furnishes a Directory Assistance service for the purpose of aiding customers in obtaining listing information.

B. Directory Assistance Service allows a subscriber to provide a name to get a telephone number, ZIP Code and/or directory address.

C. There will be a charge for all customer calls to Directory Assistance, except:

1. Residential customers who have a visual or physical disability rendering them unable to use a telephone directory, and
2. Business customers employing one or more persons diagnosed with that same disability.

Such a diagnosis must be confirmed in writing by a physician or an appropriate group or agency. This exemption is applicable exclusively to calls made by the disabled individual from their line, or in the case of a business employing disabled person(s), from the line assigned to that disabled individual(s). Usage will be monitored by the Company and is subject to review and investigation. Certification will be verified periodically. Confirmed, inappropriate use of the exemption could result in its removal.

D. Surcharges as specified in this Section 2.7.C. will be applicable to all calls to Directory Assistance Service handled by the operator ("0-"), provided that the "0" operator is not the only source for Local Directory Assistance, or dialed by the customer ("0+").

E. Rates and Charges

1. All calls to Directory Assistance	$0.50 per call

S2. BASIC LOCAL EXCHANGE SERVICE

S2.7 Operator Assisted Calling

A. General

The Company provides for Operator Assisted calls through National Directory Assistance. In addition to the service charge specified in Section 2.7.C., all calls will be billed at the tariffed rate then in effect for National Directory Assistance, except as specified below in Section 2.7.B.

B. Application of Charges

1. The appropriate service charge, as specified in Section 2.7.C following, will be applied to each completed call except:
   a. for calls to the Company for official telephone business,
   b. for emergency calls to agency type telephone numbers such as to those agencies of the federal, state or local government which have the capability and legal authority to provide aid in emergency situations and to any emergency medical number,
   c. when the caller identifies himself as being handicapped and unable to place the call due to his handicap,
   d. when the caller advises he has had service trouble in reaching the terminating number,
   e. for local emergency calls from a coin station,
   f. for station-paid calls from hotel guests, or

C. Rates and Charges

1. The following charges for operator system served local calls apply in addition to the toll rates described in Section 2.7.A.:

   a. Surcharge, all Operator Assisted calls $0.00 per call

S2.8 Reserved for Future Use

S2. BASIC LOCAL EXCHANGE SERVICE

S2.9 Dual Party Relay Service

A. Application

For the purposes of this Section, the following definitions, rules and regulations are applicable, in addition to the definitions contained in Section 26 and to the rules and regulations contained in Section 25 of this Price List and the Company's Price List, as applicable. In the event of any conflict between the provisions of this Section and the provisions of Sections 25 and 26, then the provisions of this Section shall prevail.

B. Description of Service

Dual Party Relay permits the hearing and speech impaired users of Telecommunications Devices for the Deaf (TDD) to communicate with users of ordinary telephones. Communication takes place when a communications assistant relays conversations (voice to TDD or TDD to voice). These calls are between one party who must communicate by means of a TDD and another who communicates by means of an ordinary telephone. Messages are rated from the rate center of the calling party to the rate center of the called party. The Company is charging a $0.15 surcharge for Dual Party Relay Service, which is reflected in the customer's total bill as ordered by the Alabama Public Service Commission in Dockets U-3089 and 20906.

C. Definitions

Alabama Relay Center - A center located at a predetermined point outside the Company's Network, staffed with communications assistants of a predetermined carrier, which permits the hearing and speech impaired users of Telecommunications Devices for the Deaf (TDD) to communicate with users of ordinary telephones.

Bill to Third Party - A billing arrangement which permits a long distance "voice to TDD" or "TDD to voice" call to be charged to an authorized station, as determined by the Company, other than the station originating the call or the station where the call is terminated. These calls may be billed only to a third number within Alabama.

S2. BASIC LOCAL EXCHANGE SERVICE

S2.9 Dual Party Relay Service (Cont'd)

C. Definitions (Cont'd)

Person-To-Person Call - A MTS (Long Distance Message Telecommunications Service) class of service where the person originating the "voice to TDD" or "TDD to voice" call specifies to the communications assistant at the Alabama Relay Center a particular person to be reached. When the person originating such a call agrees to talk to anyone other than the one specified, the classification of the call remains person to person.

Station-To-Station Call - A MTS (Long Distance Message Telecommunications Service) class of service where the person originating the "voice to TDD or TDD to voice" call gives to the communications assistant at the Alabama Relay Center the telephone number of the desired station, and does not specify a particular person to be reached.

1. "Dial Station" is that Station-to-Station Service in which a call is dialed by the customer, except when an operator assists in the completion of calls between hearing and speech impaired Customers who use Telecommunications Devices for the Deaf (TDD), and users of ordinary telephones.

2. "Customer Dialed Calling Card Station" is that Station-to-Station service in which a call is dialed by the customer, except when an operator assists in the completion of calls between hearing and speech impaired Customers who use Telecommunications Devices for the Deaf (TDD), and users of ordinary telephones.

The use of this calling service limits the billing of calls through the Alabama Relay Center to an Alabama Calling Card Number.

S2. BASIC LOCAL EXCHANGE SERVICE

S2.9 Dual Party Relay Service (Cont'd)

D. Restrictions

The following calls may not be placed through the Alabama Relay Center:

- Calls to 976, 900 or 700 numbers.
- Calls to time or weather recorded messages.
- Calls to other informational recordings.
- Station sent paid calls from coin telephones.
- Operator handled conference service and other teleconference calls.
- All calls billed to Cards (i.e., Credit Cards and Calling Cards) other than those assigned by the telephone company.

S2.10 Bundled Services*

A. Residential

Bundled service offerings are available to residential customers with the following options:

Freedom Connect Nationwide: $42.56 / Month
Basic Local Service and Unlimited Nationwide Long Distance

Freedom Connect Nationwide Deluxe: $53.56 / Month
Basic Local Service, Voice Mail Basic, any or all Calling Features, and Unlimited Nationwide Long Distance

Telecom Essential: $83.06 / Month
Basic Local Service, Voice Mail Basic, any or all Calling Features, High Speed Broadband Internet with download speeds up to 50 Mbps and upload speeds of up to 1.0 Mbps, and Unlimited Nationwide Long Distance

*The Company's base level of Broadband Internet service is the best available network speed, up to 50 Mbps download and 1 Mbps upload. Maximum speeds are not currently available to customers in all areas, and some customers will not be able to receive maximum speeds, even when available.

S2. BASIC LOCAL EXCHANGE SERVICE

S2.10 Bundled Services (Cont'd)*

A. Residential (Cont'd)

Telecom Elite: $103.06/Month
Basic Local Service, Voice Mail Basic, any or all Calling Features, High Speed Broadband Internet with download and upload speeds of up to 1.0 Gigabytes per second, and Unlimited Nationwide Long Distance

Triple Play Essential: $164.13/Month
Basic Local Service, Voice Mail Basic, all Calling Features, High Speed Broadband Internet with download and upload speeds of up to 100 Mbps, Unlimited Nationwide Calling and FTCtv (expanded basic)

Triple Play Elite: $184.13/Month
Basic Local Service, Voice Mail Basic, all Calling Features, High Speed Broadband Internet with download and upload speeds of up to 1.0 Gigabytes per second, Unlimited Nationwide Calling and FTCtv (expanded basic)

FTC Voice & Video: $136.63/Month
Basic Local Service, Voice Mail Basic, all Calling Features, Unlimited Nationwide Calling and FTCtv (expanded basic)

FTC Exclusive Broadband: $68.06/Month
High-Speed Broadband Internet with download and upload speeds of up to 100 Mbps, 15 Minutes Outgoing Nationwide Calling (overages billed at $0.25 per minute), Unlimited Incoming Calling

FTC Exclusive Broadband with Gig: $88.56 /Month
High-Speed Broadband Internet with download speeds up to 1.0 Gig and upload speeds up to 1.0 Gig, 15 Minutes Outgoing Nationwide Calling (overages billed at $0.25 per minute), and Unlimited Incoming Calling.

FTC Exclusive Broadband & Video: $144.13/Month
High Speed Broadband Internet with download and upload speeds of up to 100 Mbps, 15 Minutes Outgoing Nationwide Calling (overages billed at $0.25 per minute), Unlimited Incoming Calling, and FTCtv (expanded basic)

*The Company's base level of Broadband Internet service is the best available network speed, up to 100 Mbps download and 100 Mbps upload. Maximum speeds are not currently available to customers in all areas, and some customers will not be able to receive maximum speeds, even when available.

S2. BASIC LOCAL EXCHANGE SERVICE

S2.10 Bundled Services (Cont'd)*

A. Residential (Cont'd)

FTC Exclusive Broadband & Video with Gig: $164.13/Month
Basic Local Service, 15 Minutes Outgoing Nationwide Calling (overages billed at $0.25 per minute), Unlimited Incoming Calling, High-Speed Broadband Internet with download speeds up to 1.0 Gig and upload speeds up to 1.0 Gig, and FTCtv (expanded basic).

Choose from these Calling Features:
Anonymous Call Rejection, Call Block, Call Forward, Call Forward Busy, Remote Access Call Forwarding, Call Waiting, Cancel Call Waiting, Priority Call, Call Return, Caller ID, Preferred Call Forward, Repeat Dialing, Speed Dialing 8, Three-Way Calling and Voice Mail Basic

B. Business
Bundled service offerings are available to business customers with the following options:

*FTC Exclusive Broadband for Small Business:*** $72.63/Month
High-Speed Broadband Internet with download and upload speeds of up to 100 Mbps, 15 Minutes Outgoing National Calling (overages billed at $0.25 per minute), and Unlimited Incoming Calling.

BizCONNECT-350: $74.63/Month
Basic local service and 1,000 minutes of nationwide long distance with overage rates @ $0.09/ minute provided by Farmers Telecommunications Corporation, Inc. (CIC 6310)

*The Company's base level of Broadband Internet service is the best available network speed, up to 100 Mbps download and 100 Mbps upload. Maximum speeds are not currently available to customers in all areas, and some customers will not be able to receive maximum speeds, even when available.
**This offering is available to small business customers that subscribe to only one (1) phone line.

S2. BASIC LOCAL EXCHANGE SERVICE

S2.10 Bundled Services (Cont'd)*

A. Business (Cont'd)

Level 1 Bundle: $118.13/Month
Unlimited local calling, any and all calling features, High Speed Broadband Internet with download and upload speeds of up to 100 Mbps, one statistic IP address**, 1-800 number @ $0.07/minute, and 500 minutes of nationwide long distance with overage rates @ $0.07/minute

Bundle with High Speed Broadband Internet with download speeds and upload speeds up to 1.0 Gigabytes per second $348.13/Month

Level 2 Bundle: $138.13/Month
Unlimited local calling, any and all calling features, High Speed Broadband Internet with download and upload speeds of up to 100 Mbps, one statistic IP address**, 1-800 number @ $0.07 /minute, and 2,500 minutes of nationwide long distance with overage rates @ $0.07/minute

Bundle with High Speed Broadband Internet with download speeds and upload speeds up to 1.0 Gigabytes per second $368.13/Month

*The Company's base level of Broadband Internet service is the best available network speed, up to 100 Mbps download and 100 Mbps upload. Maximum speeds are not currently available to customers in all areas, and some customers will not be able to receive maximum speeds, even when available.
** Add up to four (4) more static IP addresses for $25.00 per month.

S2. BASIC LOCAL EXCHANGE SERVICE

S2.10 Bundled Services (Cont'd)*

C. Restrictions

Unlimited long distance service and unlimited incoming calling is for typical domestic voice use only. It does not include 900 calls, 800 services, Calling card calls, International calls, Directory Assistance, Operator Assistance, multi-line conference calls, chat services, or data services – standard rates apply for these services. All long distance calling areas are limited to the 48 continental United States, plus Alaska, Hawaii, Puerto Rico, Guam and the Virgin Islands. Long distance is not intended for use to connect to Internet service providers, data providers or information services. Commercial facsimile, auto-redialing, resale, telemarketing, and general business use are strictly prohibited. After giving notice of its intent, the Company reserves the right to immediately suspend, restrict or terminate the long distance service, or to bill future excessive usage charges at the per minute rate included in this Price List, without further notice. The Company reserves the right to block permanent Call Forwarding in connection with the use of Unlimited Long Distance Service. Quoted rates do not include applicable taxes and fees.

S6. SERVICE CONNECTION CHARGES

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S6. SERVICE CONNECTION CHARGES

S6.1 General

A. Service Charges are the nonrecurring charge or charges applied to the services ordered or connected into service at the customer's request. These include charges for initial commencement of service, changes, restoration, and rearranging of service or facilities.

B. Service Charges may be paid under one of the following plans, at the option of the subscriber.

1. Plan 1-Payment in full at the time service is requested.

2. Plan 2- Payment in full, on first month's billing.

3. Plan 3- Time payment of Service Connection Charges, over a period of four (4) months. Service charges may be paid in monthly installments of not less than $10.00 if the total service charge is more than $36.00. In the event service is terminated, prior to the end of the four (4) month period, all outstanding amounts will become due and payable immediately.

C. In all cases where special or unusual construction of installation is required, such charges are in addition to the prescribed service charges.

S6.2 Definitions

A. Service Order Work Charge: The charge that applies for work performed by the Company in connection with the receiving, recording and processing of customer requests for service.

1. Primary Service Order (Premise Visit Required): The service order charge associated with the establishment of service.

2. Secondary Service Order (Premise Visit Not Required): The service order charge associated with subsequent requests concerning telephone service.

3. Record Type Only Service Order: The service order charge applied when a customer requests a change in the Company's records (i.e., address change, directory listing change, etc).

S6. SERVICE CONNECTION CHARGES

S6.2 Definitions (Cont'd)

B. Service Order Work Charge: The charge that applies for work performed by the Company in connection with the receiving, recording and processing of customer requests for service.

1. Primary Service Order (Premise Visit Required): The service order charge associated with the establishment of service.

2. Secondary Service Order (Premise Visit Not Required): The service order charge associated with subsequent requests concerning telephone service.

3. Record Type Only Service Order: The service order charge applied when a customer requests a change in the Company's records (i.e., address change, directory listing change, etc).

C. Central Office Work Charge: The charge applied to work associated with testing and connection functions required within the central office and to work associated with the making and changing connections on the circuit between the serving central office up to and including the Network Interface Device on the customer's premises.

D. Returned Check Charge

1. "Qualified Checks"

a. "Qualified Checks" are defined as any check for an amount of $150.00 or less, returned to the Company stamped or marked for reasons of Insufficient Funds or "Refer to Maker," "Uncollected Funds" or "Account Closed" or the first or second outstanding check for an amount of $150.00 or less on the same person or Checking account number.

b. "Qualified Checks" will be sent by the financial institution through which the check was deposited to a check collecting company for processing.

c. The Company will not disconnect service for a "Qualified Check" nor will the Company charge the issuer a fee for the check. The check processing company will charge its fee to the issuer.

S6. SERVICE CONNECTION CHARGES

S6.2 Definitions (Cont'd)

D. Returned Check Charge (Cont'd)

2. "Non Qualified Checks"

a. "Non Qualified Checks" are defined as those checks for an amount greater than $150.00 or the third or greater outstanding check on the same person or checking account. "Non Qualified Checks" also include checks for any amounts which are returned as stolen or forged, or marked "Stop Payment".

b. The Company will disconnect service for receipt of "Non Qualified Checks".

c. The Service Charge for processing a "Non-Qualified Check' is $25.00.

d. Service disconnected for a "Non Qualified Check" will be reconnected upon payment of the amount of the "Non Qualified Check," the processing fee and all other applicable charges.

S6. SERVICE CONNECTION CHARGES

S6.3 Application of Service Charges

A. General

1. Service charges as used herein and in other sections of this Price List are applicable to the ordering, connecting, moving, changing, rearranging and furnishing of telephone service and other telephone facilities and service. The charges apply as follows, except as provided hereinafter in other sections of this Price List.

2. Service order charges are applicable to the following services:

   a. All classes of Basic Local Exchange Service
   b. Directory Listings
   c. Miscellaneous Service Arrangements

3. Where the service desired necessitates the use of more than one item of service subject to the service charge, the total charge is the sum of the separate service charges for each item of service furnished except as hereinafter provided.

4. Service re-established after the destruction or partial destruction of the subscriber's premises by means beyond the control of the subscriber whether at the same or different location is not subject to Service Charges. However, if service is established at a new location and the subscriber later moves back to the old location, the service charge is applied in connection with the reestablishment of service at the old location.

5. Service charges may be paid at the time of application of service or as otherwise provided herein.

6. Service charges apply to number changes or any other miscellaneous service as specified in this Price List.

S6. SERVICE CONNECTION CHARGES

S6.3 Application of Service Charges (Cont'd)

B. Application

1. Primary Service Order- Applies per customer request for work performed by the Company for the same account when a visit to the customer's premise is required. Where more than one account is located at the same premises, work in each individual account will be considered separately.

2. Secondary Service Order- Applies per customer for changes in existing service when a visit to the customer's premise is not required. The charge is specified when applicable to a particular service.

3. Central Office Work Charge- Applies for work in the central office and on the customer's premise up to and including the Network Interface Device necessary to effect customer requested changes in service.

4. Primary Service Order and Central Office Work Charge Applies to the installation or move in location of the network interface device beyond a minimum point of penetration. Applied only when work is requested by customer.

5. Restoration and Suspension Charges- This charge is made up of a primary service order charge and Central Office Work Charge.

6. Termination Charge- Applies when a customer terminates a service which bears a basic termination liability prior to the expiration of the initial service period specific for that service.

7. Number Change Charge- Applies when a customer requests a change in their telephone number.

8. Record Type Service Order Charge- Applies per customer request for changes in only the records of the Company (i.e., miscellaneous directory listings, etc.).

S6. SERVICE CONNECTION CHARGES

S6.4 Rates

		Residence	Business
A.	Service Order Charge		
	1. Primary	$11.00	$14.00
	2. Secondary	$ 8.00	$10.00
	3. Record Type	$ 5.00	$ 6.00
B.	Service Establishment Fee	$75.00	$75.00
C.	Premise Visit	$50.00	$75.00
D.	Returned Check Charge	See Section 6.2C	
E.	Installation Charge	See specific offering in this Price List.	
F.	Restoration of Service	Primary service order and Central Office Work Charge.	
G.	Termination Charge	See specific offering in this Price List.	
H.	Number Change Charge	Secondary Service Order and Central Office Work Charge.	
	1. If premise visit is required	Primary Service Order and Central Office Work Charge.	

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.1 Calling Features

A. Definitions

1. Call Waiting - This feature signals a subscriber talking on his line that another call has been placed to his line. The subscriber may place either call on hold while talking to the other.

2. Unconditional Call Forwarding - With this feature all incoming calls are forwarded to another telephone number. This arrangement may be activated by dialing a code and the telephone number of the service to which calls are to be forwarded and is deactivated by dialing another number. The Call Forwarding customer is responsible for the payment of any applicable message unit charge or direct distance dialed message toll charge for each call between his Call Forwarding telephone and the telephone to which the calls is being forwarded. The charge applies to all calls that are answered at the telephone to which the calls are being forwarded, including person-to-person and collect calls even though they may not be accepted at the answering service.

3. Three-Way Calling - This feature enables a third party to be added to a two way conversation without operator assistance.

4. Speed Calling 8 - This feature permits up to eight (8) pre-designated telephone numbers to be accessed by dialing a one-digit code.

5. Cancel Call Waiting - With this feature, a customer who does not want a call interrupted can dial a code and disconnect his Call Waiting Service. When the call is disconnected, call waiting is automatically reactivated.

6. Busy Call Forwarding - This feature provides for calls terminating to a subscriber's busy line to be forwarded to another telephone number. The customer selects the forward-to number at the time of connection and the number is programmed by Company personnel. Changes to the forward-to number can only be made via a service order.

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.1 Calling Features (Cont'd)

A. Definitions (Cont'd)

7. Delayed Call Forwarding - This feature provides for calls terminating to a customer's unanswered line to be forwarded to another number. Calls will be forwarded automatically after approximately thirty (30) seconds. The customer selects the forward-to number at the time of connection and the number is programmed by Company personnel. Changes to the forward-to number can only be made via a service order.

8. Automatic Recall - This feature enables the customer to redial the number associated with the last incoming call. This feature operates whether or not the last call was answered or whether or not the number is known. The feature is activated by the customer dialing a code. If the called line is not busy, the call is placed by the network. If the called line is busy, the network will queue the call for thirty minutes. When the called line is not busy, the network will signal the calling line with a distinctive ring. If the calling line goes off hook, the network will then ring the called line and the process is completed (whether or not the called line answers the ring). If the call cannot be completed within thirty minutes, the network automatically drops the call.

9. Automatic Callback - This feature allows the customer to initiate a call to the last outgoing number dialed, whether or not the last call was completed. The customer activates this feature by dialing a code. If the called number is idle, the call is automatically completed. If the called number is busy, the network queues the call and periodically checks the busy status of the called number and the calling number for thirty minutes. When both lines are idle, the calling number is signaled via a distinctive ring. If the calling number answers the distinctive ring, the called number is automatically rung, thereby completing the sequence.

10. Priority Call (Distinctive Ringing/Call Waiting Service) - This feature allows the customer to designate up to ten (10) numbers which will be identified with a distinctive ring/call waiting tone on incoming calls to the customer's number. Calls from other numbers will be identified with normal ringing patterns. If the customer subscribes to Call Waiting, the Call Waiting tone will also be distinctive.

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.1 Calling Features (Cont'd)

A. Definitions (Cont'd)

11. Selective Call Forwarding - This feature allows the subscriber to create a list of up to ten (10) directory numbers to be forwarded on future incoming calls, along with the directory number to which calls will be forwarded from those numbers. If a customer also subscribes to Selective Call Rejection and a number appears on both lists, the Selective Call Rejection feature must be deactivated to allow the number to be forwarded.

12. Selective Call Rejection - This feature allows the subscriber to create a list of up to ten (10) directory numbers which will be denied access to completing calls to the subscriber's number. When a directory number on the list attempts to call the subscriber's number, the person attempting the call receives a recorded announcement that the subscriber does not wish to receive the call. If the customer also subscribes to Priority Call and/or Selective Call Forwarding and a number appears on both lists, Selective Call Rejection will take precedence.

13. Caller ID

a. This feature allows the customer to view the Directory Name and Number on incoming telephone calls on a compatible customer provided equipment (CPE) display unit. The Company will not be responsible for the provision of a display device which will be located on the customer's premises. Installation, repair, and technical compatibility are the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network feature described herein.

b. Features

1. In cases where the calling party subscribes to Directory Number Hunting (DNH), the main number will be the one transmitted for display.

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.1 Calling Features (Cont'd)

A. Definitions (Cont'd)

13. Caller ID (Cont'd)

b. Features (Cont'd)

2. Calling party information is not available on Operator handled calls, Calling Card Calls, or in most cases from Cellular Telephone systems.

3. Calls from areas outside the Farmer's Service may or may not transmit the Calling Number. If the call is from outside the area and the number cannot be delivered, the CPE Display Unit will read "Out of Area" or "-------" (dashes), or some other such indication.

4. Telephone numbers transmitted via the Caller ID feature are intended solely for the use of the customer subscribing to Caller ID. Resale of this information is prohibited by this Price List.

5. The Company will deliver all numbers, subject to technical limitations, including numbers associated with Non-Listed and Non-Published Listing Service.

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.1 Calling Features (Cont'd)

A. Definitions (Cont'd)

14. Anonymous Call Rejection

a. Description- Anonymous Call Rejection (ACR) allows a customer to dial a code to reject calls from any phone on which Calling Number Delivery is blocked. Subscribers to ACR, including subscribers to Caller ID, may turn the service on or off by dialing a designated code.

b. When ACR is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that he person he or she is trying to reach will not accept the call as long as the calling number is not delivered.

c. Anonymous Call Rejection is included with Caller ID at no extra monthly fee.

d. Anonymous Call Rejection Service may be substituted to for any phone line, whether or not that line has Caller ID service. A separate monthly fee will apply to lines that are not subscribed to Caller ID Service.

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.1 Calling Features (Cont'd)

A. Definitions (Cont'd)

15. Remote Access Call Forwarding - Remotely change the number to which you forward your calls (requires Unconditional Call Forwarding).

16. Remote Call Forwarding – Allows a Customer to permanently forward calls to a specified number.

17. Call Waiting with Caller ID - This feature combines and enhances Caller ID and Call Waiting and allows you to use your telephone without missing other calls. A special tone alerts you to a waiting call, and you will receive a visual display of the name and number of the person calling. Customers must subscribe to both Caller ID and Call Waiting in order for this feature to work.

18. Voice Mail System - The Company's voice mail service provides telephone answering and messaging for subscribers. These services allow a call to be answered when the called party is on the telephone or when the called party is unavailable. The messages are stored so that the subscriber can retrieve them from any touchtone telephone.

    a. Voice Mail - Saves unlimited two (2)-minute messages for up to fourteen (14) days. The system can also call you at another number to notify you of a new message.

B. General

1. Calling Features are furnished subject to the availability of special central office facilities.

2. Calling Features are available to residence and business customers with one party telephone service only.

3. No assurance can be given that transmission will be fully satisfactory during the conference and call forwarding calls.

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.1 Calling Features (Cont'd)

C. Rates

1. The following rates and charges are in addition to all other applicable rates and charges for the service furnished.

	Monthly Rate Per C.O. Line Equipped	
	Residence	Business
a. Anonymous Call Rejection	$1.58	$1.58
b. Automatic Callback	$3.94	$4.46
c. Automatic Recall	$3.94	$4.46
d. Busy Call Forwarding	$2.10	$3.15
e. Call Waiting	$1.58	$2.63
f. Cancel Call Waiting	$1.58	$2.63
g. Caller ID	$7.88	$10.50
h. Call Waiting with Caller ID	$0.00	$0.00
i. Delayed Call Forwarding	$2.10	$3.15
j. Priority Call (Distinctive Ringing/ Call Waiting Service)	$3.94	$4.46
k. Remote Access Call Forwarding	$1.05	$2.10
l. Remote Call Forwarding	$2.10	$3.15
m. Selective Call Forwarding	$3.94	$4.46
n. Selective Call Rejection	$3.94	$4.46
o. Speed Calling 8	$2.10	$3.15
p. Three Way Calling	$2.10	$3.15
q. Unconditional Call Forwarding	$2.10	$3.15
r. Voice Mail	$4.20	NA

S7.2 Custom Calling Features

A. Services – These central office features are offered in addition to basic telephone service.

1. Customer Originated Trace – allows the subscriber to dial a code to initiate a trace of the last incoming call. The network automatically sends a message to the Company's Customer Relations Department indicating the calling number, a uniqueness indicator, and a call-waiting indicator. The customer may receive a pre-recorded announcement informing him of a successful trace and instructions on contacting the Company to proceed with legal action.

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 Custom Calling Features (Cont'd)

A. Services (Cont'd)

2. Changed Number Interrupt Service (New Number Announcement) – This service allows subscribers to have an automated announcement of their new telephone number when they have moved or had their number changed. There is no charge for this service.

3. Home Intercom – Turn your phone into a home communication system. There is no charge for this service.

4. Teen Line (Three Distinctive Numbers)

a. General

1. Teen Line provides three additional telephone numbers to an existing telephone line. Each number will have a distinctive coded ring to identify which telephone number is being called. Each line equipped with a second telephone number will have a directory listing for both the primary and secondary numbers at no additional charge. Additional directory listings may be furnished at the Additional Listing Rate specified in Section 27 of this price list.

2. Teen Line may only be added to an existing Residence or Business service. This feature will only be provided from central offices equipped for this service.

3. If a customer has Teen Line and Call Forwarding, one of the following options must be selected:

Option 1: Calls placed to both telephone numbers are forwarded.
Option 2: Calls to the Primary Directory Number only are forwarded.

These options are programmed in the serving central office and can be changed only by company personnel. Appropriate Service Order Charges will be applied for any changes made after the initial installation of this service.

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 Custom Calling Features (Cont'd)

A. Services (Cont'd)

4. Teen Line (Cont'd)

a. General (Cont'd)

4. A Secondary Service Order Charge applies in addition to a Central Office Work Charge when Teen Line is ordered as part of new service, as an addition to existing service, or to change the service.

b. Rates

1. The following monthly rates apply for each Teen Line:

Residence	Business
$4.20	$7.35

2. Rates for this service are determined in the same manner as set forth elsewhere in this price list for regular Residence and Business services.

5. Wake Up Service – An alarm call service that allows subscribers to set reminders for a specific date in the future or for regular calls at the same time each day. A reminder may be scheduled for any date up to one year. Offered with Voice Mail service or as a standalone service

6. Warm Line

a. This option automatically dials a predesignated number after the receiver has been left off the switch-hook for 20 seconds. For normal calls, the customer simply dials the number before the 20 second period has elapsed.

b. The predesignated number to be dialed is determined by the customer at the time the service is ordered. The number is

programmed in the Cooperative's Central Office by Company personnel.

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 Custom Calling Features (Cont'd)

A. Services (Cont'd)

6. Warm Line (Cont'd)

c. If a customer wishes to change the predesignated number to be dialed, the customer must contact the Cooperative and request the number to be changed. Appropriate Service Charges will be applied for such changes.

B. Regulations and Limitations:

1. Custom Calling Features are furnished where facilities are available. The features described only work within offices equipped for the service. Further, screening lists may only contain numbers associated with Custom Calling Service equipped offices.

2. Appropriate Service Order Charges will apply.

C. Monthly Rates

	Residence	Business
a. Changed Number Interrupt Service	$0.00	$0.00
b. Customer Originated Trace	$4.20	$5.25
c. Home Intercom	$0.00	$0.00
d. Teen Line	$4.20	$7.35
e. Wake Up Service	$1.58	$2.63
f. Warm Line	$1.58	$2.63

S7.3 Telephone Numbers in Directory Number Hunting (DNH)

A. General

1. Directory Number Hunting is a combination of two or more lines or trunks connected to the central office so that incoming calls overflow to the next available line if the original line is busy.

B. Rates

GENERAL SUBSCRIBER SERVICES PRICE LIST
Farmers Telecommunications Corporation

		Monthly Rate
1.	Directory Number Hunting Per Line	$8.00

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.4 Toll Restriction Service

A. Call Barring

1. Blocks outgoing calls to certain types of numbers from the Customer's phone. Requires a PIN number and activation from the Customer's phone.

2. The Company will not be liable to any person for damage of any nature or kind arising out of, or resulting from or in connection with, provision of this service, including without limitation, the inability of Customers to access the operator for any purpose or any other restricted codes specified in this section.

3. Rates and Charges

a. The following rates and charges are in addition to all applicable service charges, monthly rates and nonrecurring charges for exchange lines/trunks and other services or equipment with which they may be associated. Only one option may be provided on a line or group of lines.

		Monthly Rates
1.	Call Barring Residence Line, each	$2.00
2.	Call Barring Business Line, each	$3.00

B. Mandatory Account Codes

1. General Regulations

a. Mandatory Account Codes is a toll restriction service which allows the subscriber to activate or deactivate blocking, thereby restricting or allowing toll calls. Restricted calls include, but are not limited to, 1 + Direct Dialed, 01 + International Direct Dialed, 700, 800, 900, 976, Directory Assistance, and 0+ and 0- Operator assisted calls. N11 codes, i.e., 911 and 611, are not restricted.

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.4 Toll Restriction Service (Cont'd)

B. Mandatory Account Codes

1. General Regulations

b. The subscriber can, by dialing a code and entering a Personal Identification Number (PIN), override the blocking feature on an individual call basis, leaving the call blocking feature intact on subsequent calls.

2. Rates and Charges

Monthly Recurring	$10.00 per line – Residential and Business

C. Total Toll Restriction

1. This restriction disallows long distance calls from a subscriber line.

2. Rates and Charges (per month)

Residential	$2.00
Business	$3.00

D. 900 and 976 Toll Restriction

1. This restriction blocks the ability to dial "900" and "976" number services.

2. Rates and Charges – no monthly charge

E. International Toll Restriction

1. This restriction blocks the ability to dial international numbers.

2. Rates and Charges (per month)

Residential	$2.00
Business	$3.00

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.5 Trouble Repair and Other Work Performed After Regular Working Hours

A. General

A repairman will be dispatched on a trouble report after regular working hours* at no extra charge to the customer under the following conditions:

1. All emergency services (i.e., police departments, fire departments, rescue squads, utility companies, ambulance services, funeral homes, etc.);

2. Persons on emergency call (i.e., doctors, nurses, dentists, utility repairpersons, etc.); Businesses that require telephone services during hours other than normal business hours (i.e., trucking firms, answering services, 24 hour drug stores, etc.); Unusual emergency conditions and circumstances to be determined by the person on emergency call with the Telephone Company.

B. Rates

1. Should a customer other than those listed above request a trouble repair or other work be performed by the Company after normal working hours, the following rates will apply, including driving time to and from the work:

Schedule 1**	Residence	Business
	$50.00	$75.00

Schedule 2***
All Charges associated with Schedule 2 work will be based on a “cost-plus” basis where the company shall charge not less than double the Schedule 1 rates, or actual cost plus thirty-five percent, whichever is greater.

*Regular working hours are from 8:00 AM to 4:00 PM Monday through Friday and from 8:00 AM to 11:30 AM on Saturday, excluding holidays.
**Schedule 1 Rates apply from 4:01 PM through 7:59 AM Monday through Friday, and from 11:30 AM on Saturday through 7:59 AM Monday and other times when the Business Office is not open other than when Schedule 2 Rates apply.
***Schedule 2 Rates apply on the following Holidays: New Year’s Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.5 Trouble Repair and Other Work Performed After Regular Working Hours

C. FTC After-Hours Truck Roll Guidelines

Service	Description	*Network Outage/Degraded or Critical Outage of Individual Customer* **Truck Roll (Priority**	*Individual Service Outage/Degraded* **No Truck Roll (Priority 2)**
Voice	Common Equipment failure causing complete or interment outage/degradation to multiple customers.	X	
Voice	Critical outage of individual customer reliant on voice service: (Business customer, medical personnel/first responder on-call, general medical emergency, public safety).	X	
Voice	Outage that results in a loss/degradation of service to individual customer.		X
Internet	Common Equipment failure causing complete or intermittent outage/degradation multiple customers.	X	
Internet	Critical outage of individual customer reliant on Internet connection: (Business customer, medical personnel/first responder on-call, general medical emergency, public safety).	X	
Internet	Outage that results in a loss/degradation of service to individual customer.		X
Video	Common Equipment failure causing complete or intermittent outage/degradation of any channels or video service functionality (DVR, User Interface, etc.) to multiple customers.	X	
Video	Complete or intermittent outage that results in loss/degradation of any channels or video service functionality (DVR, User Interface, etc.) to individual customer.		X

IMPORTANT: Priority 1/Truck Roll trouble response should occur immediately.
IMPORTANT: Priority 2/No Truck Roll trouble response should never exceed 20 hours without the consent of the affected customer.
IMPORTANT: FTC will roll truck for Priority 2/No Truck Roll customer at a rate of $80/hour with a one (1) hour minimum, plus any applicable customer premise equipment charges.
IMPORTANT: On-call personnel have discretion to waive charges as appropriate.

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.6 Inside Wire Maintenance

A. General

1. Inside wire maintenance protects the subscriber's telephone service in the event of service problems.

2. Inside wiring includes all inside wire running from the protective device (or network interface device), usually located in a box on the outside of the customer's home or business, through the walls to the telephone jack or other connection device inside the various rooms of the customer's house.

3. The Company maintains all outside telephone equipment and lines from the central office to the subscriber's home or business. If the customer's telephone does not work due to a problem in the Company's outside lines or equipment, the Company will repair and restore the customer's telephone service at no charge.

4. Customers who do not have inside wire maintenance and who experience problems caused by their inside wiring, customer premise, or customer-owned equipment (*i.e.*, phones, fax machines, etc.) will be charged standard service fees for a technician to assess and diagnose the problem, including, but not limited to, a trouble assessment fee. Additional wiring charges will also apply to repair or replace the existing wiring.

B. Monthly Rates

There is a monthly recurring fee of $5.00 for both residential and single-line business customers. The monthly recurring fee for complex (multi-line) business customers is $6.00.

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.7 FTCtv

A. The Company's Digital IP Television is delivered via its broadband network. Standard installation fees (up to a total of three TVs) are waived with a two (2)-year subscription to any package. The following Residential Basic Packages are available:*

1. Lifeline Basic – This package contains our market's local broadcast stations, local origination stations, education and government channels, religious stations and shopping channels. Subscribers cannot subscribe to any additional programming with this package.

2. Limited Basic – This package contains our market's local broadcast stations, local origination stations, education and government channels, religious stations and shopping channels. Subscribers can subscribe to additional programming, such as the Hispanic Tier and other premium packages, excluding the Variety Tier.

3. Expanded Basic Lite – This package includes all channels in Limited Basic and some national network channels, but excludes most sports channels. This is a restricted subscriptions package, available to a limited number of subscribers.

4. Expanded Basic – This package includes all channels in Limited Basic, most of the national network channels and sports channels that FTCtv broadcasts. This package is included in our Triple Play Bundle Packages. Subscribers can add any additional package offered when subscribing to this package.

5. Variety Tier – This package is an optional add-on package that provides a limited number of add-on channels. Subscribers must subscribe to the Expanded Basic package in order to subscribe to this package.

6. Hispanic Tier - This package offers a limited number of Hispanic programming channels. This is an add-on package to other FTCtv packages, excluding the Lifeline Basic package.

*Channels in every Digital IP Television package are subject to change without notice. A current list of the channels included in each package is available at http://www.farmerstel.com/bundles/bundle_tv.html.

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.7 FTCtv (Cont'd)

A. Residential Basic Packages (Cont'd)*

7. Premium Channel Packages – These packages include premium networks such as Starz, Showtime, HBO and Cinemax. These packages can be add-on channels to other FTCtv packages, excluding the Lifeline Basic package. Some channels in each premium package require that you subscribe to high definition service.

8. High Definition (HD) Access Package – This service provides access to programming available in high definition. Subscribers must subscribe to the Expanded Basic package to subscribe to this add-on service.

9. DVR Access – This service allows you to record your FTCtv programming to access at a later time. The DVR is accessible to all televisions in the home connected to FTCtv, with a maximum of six (6) televisions.

B. Business/Office Packages are available to businesses and private office locations that do not derive their primary revenue from the sale of food or drink, in which the viewing area is accessible to the public and no admission fee is charged.* Standard installation fees (up to a total of three TVs) are waived with a two (2)-year subscription to any package.

1. Business/Office Lite – This package contains our market's local broadcast stations, local origination stations, select kids and family programming, general entertainment programming, educational programming, national and world news channels and select lifestyle programming.

2. Business/Office Entertainment – This package contains our market's local broadcast stations, local origination stations, select kids and family programming, general entertainment programming, educational programming, national and world news channels, select lifestyle programming and limited sports channels.

*Channels in every Digital IP Television package are subject to change without notice. A current list of the channels included in each package is available at http://www.farmerstel.com/bundles/bundle_tv.html.

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.7 FTCtv (Cont'd)

B. Business/Office Packages (Cont'd)*

3. Business/Office – This package contains our market's local broadcast stations, local origination stations, select kids and family programming, general entertainment programming, educational programming, national and world news channels, select lifestyle programming, music channels and most sports channels offered by FTCtv. This package also includes HD Programming.

4. Hispanic Business Package – This package offers a limited number of Hispanic programming channels. This is an add-on package to other Business/Office packages.

5. Business Sports Services are available with any Business/Office Package. These a la carte offerings include Golf & Golf HD, Fox College Sports, Fox Soccer & Soccer HD, Fuel TV, the Speed Channel and Galaxie Music/Audio channels.

C. Business Television Packages are available to businesses and private office locations in which the viewing area is accessible to the public and no admission fee is charged. Commercial programming packages may not be sold to residential customers. Standard Definition (SD) and High Definition (HD) channels are included in all business packages.

1. Core Business TV – This is the minimum (core) package that can be sold to business customers. This package contains Huntsville and Chattanooga local broadcast stations, local origination stations, select kids and family programming, general entertainment programming, educational programming, national and world news channels, select lifestyle programming and limited sports programming. It contains both SD and HD channels.

*Channels in every Digital IP Television package are subject to change without notice. A current list of the channels included in each package is available at http://www.farmerstel.com/bundles/bundle_tv.html.

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.7 FTCtv (Cont'd)

C. Business Television Packages (Cont'd)*

2. Preferred Business TV – This package is the mid-level business tv package. It contains Huntsville and Chattanooga local broadcast stations, local origination stations, select kids and family programming, general entertainment programming, educational programming, national and world news channels, select lifestyle programming and most sports programming FTC offers. It contains both SD and HD channels.

3. Premier Business TV – This package is the top tier business package. It contains Huntsville and Chattanooga local broadcast stations, local origination stations, most kids and family programming, general entertainment programming, educational programming, national and world news channels, select lifestyle programming, and most sports channels offered by FTCtv. It contains both SD and HD channels.

D. Residential Rates (Monthly)

1.	Lifeline Basic FTCtv	$31.33
2.	Limited Basic FTCtv	$31.33
3.	Expanded Basic Lite FTCtv	$47.34
4.	Expanded Basic FTCtv	$91.38
5.	Variety Tier	$ 8.50
6.	Hispanic Tier	$10.14
7.	High Definition (HD) Access Package	$10.00
8.	STARZ FTCtv Premium Channels Package	$13.15
9.	Showtime FTCtv Premium Channels Package	$15.00
10.	HBO FTCtv Premium Channels Package	$17.78
11.	Cinemax FTCtv Premium Channels Package	$13.53
12.	DVR Access	$ 6.00
13.	Additional set top boxes	$ 7.50 each

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.7 FTCtv (Cont'd)

E. Business Rates (Monthly)

1.	Business/Office Entertainment FTCtv	$44.27
2.	Business/Office Lite FTCtv	$56.15
3.	Business/Office FTCtv	$92.35
4.	Hispanic Business Tier	$10.14
5.	Golf & Golf HD	$15.00
6.	Fox College Sports	$30.00
7.	Fox Soccer & Soccer HD	$30.00
8.	Fuel TV	$30.00
9.	Speed Channel	$30.00
10.	Galaxie Music/Audio Channels	$25.00
11.	Core Business TV	$33.26
12.	Preferred Business TV	$49.02
13.	Premier Business TV	$99.88

S7.8 Internet Only Connection – High Speed Broadband Internet

A. Rates (Monthly)

1.	Up to 100 Mbps Download / Upload High Speed Broadband Internet	$67.50
2.	Up to 1.0 Gigabyte Download /Upload High Speed Broadband Internet	$300.00

S7.9 Hosted Private Branch Exchange (PBX) Service

A. Hosted PBX is a service where the call platform and PBX features are hosted at the service provider location. The business end users connect via IP to the provider for voice service. This technology allows small and medium-sized businesses to have a sophisticated telephone system without the investment in telephone equipment. In fact, the entire telephone system is operated and maintained by the Voice over Internet Protocol (VoIP) service provider. The PBX is hosted offsite at the provider's facilities. Hosted PBX companies handle call routing, or switching, at their own location and are responsible for managing all of the PBX equipment and software involved in the virtual PBX service.

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.9 Hosted Private Branch Exchange (PBX) Service (Cont'd)

B. Rates for Hosted PBX Service are determined on an individual case basis (ICB).

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S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.1 Line Extension Charges

A. General

1. Construction or installation charges are non-recurring charges made under certain conditions as set forth in the Company's price list and are in addition to applicable charges for the class of service furnished, mileage charges and other charges that may be applicable.

2. Construction charges are payable at the time the application for service is signed or when the amount is rendered, as the Company, at its option, may require.

3. The word "cost", wherever used in this section, is to be interpreted to mean the cost of labor and materials, and include charges for supervision and other overhead expense associated with the construction or installation.

4. Customers who are receiving or who are requesting service shall be deemed to have consented to the reasonable use of their real property to construct, operate, maintain, replace, or enlarge telephone and/or communication lines, overhead or underground, including all conduit, cables, wires, surface testing terminals, markers and other appurtenances under, through, across, and upon any real property or interest therein owned or leased or controlled by said member for the furnishing of telephone or communications service to said customer, or any other customer. Upon request, the customer agrees to execute any easement or right-of-way contract as required by the Company.

5. When attachments are made to poles of other companies, in lieu of providing new pole line construction for which the subscriber would regularly be charged construction charges under the provision of this section, the attachment rental charges to the Company for such attachments may be borne in whole or in part by the subscriber as the particular circumstances may warrant.

S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.1 Line Extension Charge (Cont'd)

A. General (Cont'd)

6. Any poles, conduit, cable or other plant provided at the expense of the customer, on either a public highway or on private property, shall not be used by the customer for any purpose other than service furnished by the Company for the support of cable, wire or other apparatus of the Company, except upon approval of the Company.

7. In all cases of construction on public highway or on private property to serve customers in general, ownership of the poles, conduit, and other plant must be vested either in the Company or some other company with which the Company has joint use arrangement. All plant is maintained and replaced at the expense of the Company.

8. Except as provided under "Temporary Service," where the applicant is located outside the Base Rate Area and the construction of outside plant is required to provide the facilities to serve one or more applicants, the applicant or applicants may be required to bear that portion of the cost of such construction in excess of an amount equal to five years exchange service charges for the service subscribed for. Neither station installations, including drop wire, protector, inside wiring, telephone set or any plant within the base rate area shall be considered as construction cost.

9. When a special type of construction is desired by a subscriber or when the individual requirements of a particular situation makes the construction unusually expensive, the subscriber is required to bear the excess cost.

B. Private Line Right of Way

When the applicant is so located that it is necessary to use private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the cost incurred in securing, clearing and retaining such right-of-way.

S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.1 Line Extension Charge (Cont'd)

C. Exceptions to Construction Charges

Except as provided under "Temporary Service," no construction charge is made for the provision of new pole lines or wire on public highways within the Base Rate Area. Except as provided under "Temporary Service," where the applicant is located outside the Base Rate Area and the construction of outside plant is required to provide facilities to serve one or more applicants, the applicant or applicants may be required to bear the cost of such construction. Neither station installations, including drop wire, protector, nor any plant within the Base Rate Area shall be considered as construction costs.

S12.2 Temporary Service

A. Temporary Construction

When construction is required for temporary service and there is no immediate prospect of reusing the plant provided, the subscriber is required to bear the total cost of such construction and installation and the cost of removal, if removed, provided, however, that the salvage value of any plant removed, excluding the telephone set, shall be deducted from the total cost to be paid by the subscriber.

S12.3 Moves or Changes of Existing Construction

When the Company shall move or change existing construction or equipment for which no specific charge is quoted in this price list, the person at whose request the move or change is made may be required to bear the cost of such change.

S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.4 Miscellaneous Conditions

A. General

When a special type of construction is desired by a subscriber or when the individual requirements of a particular situation make the construction unusually expensive, the subscriber is required to bear the excess cost of such construction.

B. Charges to the Customer

1. In all cases, normal service charges (Service Connection Charge) apply.

2. Except as indicated in this schedule, no other charges will be made when buried Distribution Systems or Buried Drops are utilized to provide service.

3. When a customer desires a special type of installation, or to be served by a type of construction not normal to the area in which he is located, or which is not normally provided by the Company, the customer may be required to pay the time and material cost of such installation or construction.

C. Special Services and Facilities

Special services and facilities, not ordinarily used in the furnishing of telephone service and not otherwise mentioned in, provided for or contemplated by the price list schedules of the Company, may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, not to exceed one year, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Company. In the event any such special service or facility or the use made thereof interferes with the furnishing of the telephone service by the Company, the Company may terminate such contract and cease to furnish special service or facility after thirty (30) days written notice to the subscriber.

S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.5 Off Premise Extension

A. General

1. An Off Premise Extension (OPE) is an extension of a subscriber's existing telephone service to a building or portion of a building not directly connected to the subscriber's residence or business facility.

2. A subscriber may request an off premise extension by placing a request with a customer service representative, together with the subscriber's estimate of the distance for the buried drop and services needed. The customer service representative creates the service order and provides an estimate of the one-time cost of installation.

3. When the field engineer spots the service, he provides updated distances and the number of drops required to the Company's records department.

4. Customer service updates the service order, calls the customer and obtains customer approval for the final charges. The records/engineering department will not release the buried print to the service department until customer verification is received.

5. If a second optical network terminal is required at the off premise extension, the following rules apply:

   a. The customer must pay full price for at least one service at the off premise extension.

      1. If the customer subscribes to Internet service at the off premise extension, the customer must pay full price for the Internet service, which must be reported as a separate data connection to the National Exchange Carriers Association.

   b. If the customer does not subscribe to Internet service at the off premise extension, the customer must pay full price for video services received at the off premise extension.

S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.5 Off Premise Extension (Cont'd)

A. General (Cont'd)

5. (Cont'd)

c. If the customer does not subscribe to either Internet or video service at the off premise extension, the customer must pay full price for voice services.

1. The Company would not report programming to the programmers in this situation because the Company would use a multiple appearance directory number, and not secondary programming.

2. DVRs will not work at the off premise extension.

3. The Company would not report a second phone line for reporting purposes.

d. If voice services are the only services received at the off premise extension, the customer must pay full price for voice services.

B. Monthly Recurring Pricing for Business and Residential Customers

Service	Description	Price
Voice	Voice Only @ OPE	$ 5.00
Data	Data Only @ OPE	$10.00
Video	Video Only @ OPE	$10.00
Video/Data	Video & Data @ OPE	$17.50
STB	Video Set Top Box	$ 7.50
Wireless Modem/AP	FTC Device Providing in-OPE Wi-Fi services (not required)	$ 5.00

S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.5 Off Premise Extension (Cont'd)

C. Nonrecurring Pricing for All Off Premise Extensions Requiring New Fiber/Copper/Cat5

Wired Cable Type	Item	Price
Buried Cat5	Single Buried Cat5 (only 1 service) (each 50 feet)	$100.00
Buried Cat5	Double Buried Cat5 (2 services) (each 50 feet)	$125.00
Buried Cat5	Triple Buried Cat5 (all 3 services) (each 50 feet)	$200.00
Aerial Cat5	Single Aerial Cat5 (only 1 service) (each 50 feet)	$ 50.00
Aerial Cat5	Double Aerial Cat5 (2 services) (each 50 feet)	$ 75.00
Aerial Cat5	Triple Aerial Cat5 (all 3 services) (each 50 feet)	$100.00
Cat5 Termination	Cat5 Connectors (need at least 2)	$15.00 each
Buried Copper Drop	Standard Buried Drop (voice only) (each 50 feet)	$100.00
Buried Fiber Drop	Buried fiber drop (MMF or SMF up to 6 foot flat drop) (each 50 feet)	$100.00
Aerial Fiber Drop	(MMF or SMF up to 6 foot flat drop) (each 50 feet)	$ 50.00
Fiber Drop Termination	Fiber Termination (2 per service)	$ 50.00
Media Converters	Media Convertors (2 per service)	$175.00
Fiber Enclosure	Indoor Enclosure/Tray	$250.00

Wireless	Item	Price
Wireless PTP Equipment	Standard Installation	$500.00
Wireless PTP Equipment	Non-Standard Installation	Time and Materials

S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

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S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.1 General Regulations

A. General

1. This section addresses the responsibilities and liabilities of the customer and company where customer provided terminal equipment and communication systems interconnect with the regulated services of the Company. Customer provided refers to any equipment purchased by the customer or leased by the customer from the deregulated operation of the Company or from any other provider of such equipment.

B. Responsibility of the Customer

1. Customer-provided communications equipment may be used with the facilities furnished by the Company for telecommunications services as provided in this Price List. In all such cases the customer-provided communications equipment will be constructed, maintained and operated as to work satisfactorily with the facilities of the Company.

2. Where telecommunications service is available under this Price List for use in connection with customer-provided communications systems, the operating characteristics of such equipment or system shall be such as not to interfere with any of the services offered by the Company. Such is subject to the further provisions that the customer-provided equipment or system does not endanger the safety of Company employees or the public; damage, require change in or alteration of, the equipment or other facilities of the Company; interfere with the proper functioning of such equipment or facilities; or impair the operation of the Company's service. Upon notice from the Company that the customer-provided equipment or system is causing or is likely to cause such hazard or interference, the customer shall make such change as shall be necessary to remove or prevent such hazard or interference. The customer indemnifies and saves the Company harmless against claims for infringement of patents arising from combining such equipment or system with, or using it in connection with, facilities of the Company; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.

S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.1 General Regulations (Cont'd)

C. Responsibility of the Telephone Company

1. The Company shall not be responsible for the installation, operation, or maintenance of any customer-provided terminal equipment or communications system. Telecommunications or private line service is not represented as adapted to the use of customer-provided equipment or systems and where such are connected to the Company facilities, the responsibility of the Company shall be limited to the furnishing of facilities suitable for telecommunications service and to the maintenance and operation of such facilities in a manner proper for such telecommunications service. Subject to this responsibility, the Company shall not be responsible for (1) the through transmission of signals generated by the customer-provided equipment or systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by customer-provided equipment or systems, or address signaling where such signaling is performed by customer-provided signaling equipment.

2. The Company will, at a subscriber's request, provide information concerning interface parameters, including the number of ringers which may be connected to a particular telephone line needed to permit customer-provided terminal equipment to operate in a manner compatible with telecommunications or private line service.

3. The Company may make changes in its telecommunications or private line services, equipment, operations or procedures, where such action is not inconsistent with Part 68 of the Federal Communications Commission's Rules and Regulations.

S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.1 General Regulations (Cont'd)

C. Responsibility of the Telephone Company (Cont'd)

4. If such changes can be reasonably expected to require modification or alteration of customer-provided terminal equipment or communications systems or materially affect its performance, the Company will make a reasonable effort to notify the customer in advance, to allow the customer an opportunity to maintain uninterrupted service. The Company will not be responsible for any loss or damage, nor for any impairment or failure of the service, arising from, or in connection with the use of, facilities of customers and not caused solely by the negligence of the Company.

S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.1 General Regulations (Cont'd)

D. Violation of Regulations

Where any customer-provided equipment or system or communication system provided to a customer is used with telecommunications service in violation or any of the provisions in this Price List, the Company will take such immediate action as necessary for the protection of its services and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or system or correct the violation and shall confirm in writing to the Company within five (5) days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in termination of the customer's service until such time as the customer complies with the provisions of this Price List. The right of the Company to terminate service as provided above includes the right to suspend the service or to customer-provided equipment or communications system.

E. Hazardous or Inaccessible Locations

If the installation and maintenance of service is requested at locations which are or may be hazardous or dangerous to the Company's employees or to the public or to property, the Company may refuse to install and maintain such service and if such service is furnished, may require the subscriber to install and maintain such service and may also require the subscriber to indemnify and hold the Company harmless from any claims, loss, or damage by reason of the installation and maintenance of such service.

F. Provisions of Channels and Equipment

When the customer elects to provide his own communications system, it is contemplated that the customer shall provide all station apparatus and associated channels which are a part of the system and which are located on the same customer's premises as the system.

S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.1 General Regulations (Cont'd)

G. Recording , Reproducing, & Automatic Answering & Recording Equipment

1. Recording of Two-Way Telephone Conversations

Telecommunications and private line services are not represented as adapted to the recording of two-way telephone conversations. Customer-provided voice recording equipment may be connected with telecommunications and private line services, in accordance with the provisions in this Price List, subject to the following conditions:

When recording equipment is in use and is a direct electrical connection with services of the Telephone Company, the recording party must obtain the verbal or written consent of all parties to the call, provide a verbal notification that is recorded at the beginning and as part of the call, or provide a recorder tone that is repeated at intervals of approximately fifteen (15) seconds, except that the recorder tone described is not required:

a. When the equipment will be used by public fire and police departments exclusively for the receipt of intrastate fire and police calls and attended at all times for such purpose.

b. For Federal Communications Commission licensed broadcast stations for the purpose of recording two-way telephone conversations for broadcast over the air so long as those activities are consistent with the applicable broadcast regulations.

c. When such equipment is used by the United States Department of Defense at command centers for emergency communications transmitted over the Defense Department's private line system when connected to the telecommunications network.

d. For the United States Secret Service of the Treasury Department to record Telephone conversations which endanger the safety and security of the President of the United States, and members of his immediate family.

S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.1 General Regulations (Cont'd)

F. Recording , Reproducing, & Automatic Answering & Recording Equipment (Cont'd)

1. Recording of Two-Way Telephone Conversations (Cont'd)

Customer-provided voice recording equipment shall be so arranged that it can be physically connected to and disconnected from Company facilities and switched on and off.

S13.2 Connections of Registered Terminal Equipment & Systems

A. Customer-provided registered terminal equipment, registered protective circuitry, and registered communications systems may be directly connected at the customer's premises to the telecommunications network, subject to Part 68 of the Federal Communication Commission's Rules and Regulations:

1. A customer-provided registered PBX or key system may be connected directly to the public switched network or behind a Company-provided Centrex system, provided that the customer-provided equipment and the associated customer-provided premises wiring are in compliance with Section 68.214 and 68.215 of the FCC's Rules and Regulations.

2. The customer shall notify the Company of each line to which registered equipment is to be connected and shall notify the Company when such registered equipment is permanently disconnected. The customer shall provide the Company the registration number and ringer equivalence number for the registered equipment. The customer is also responsible for specification of the appropriate protective connecting arrangement when other than the standard jack is required. (See FCC Part 68, Section 68.106, Notification to Telephone Company.)

3. The Company is not obligated to provide system and/or terminal equipment or station wiring beyond the point of connection (network interface) with customer provided systems and/or terminal equipment.

S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.2 Connections of Registered Terminal Equipment & Systems (Cont'd)

A. (Cont'd)

4. Premises Wiring is wiring which connects separately housed equipment entities or system components to one another, or wiring which connects an equipment entity or system component with the telephone network interface, located at the customer's premises and not within an equipment housing.

a. Fully protected Premises Wiring is premises wiring which is:

1. No greater than 25 feet in length (measured linearly between the point where it leaves equipment or connector housings) and registered as a component of and supplied to the user with the registered terminal equipment or protective circuitry with which it is to be used.

2. A cord which complies with 1. preceding and which is extended once by a registered extension cord. Extension cords may not be used as a substitute for wiring which for safety reasons should be affixed to or embedded in a building's structure.

3. Wiring located in an equipment room with restricted access, provided that this wiring remains exposed for inspection and is not concealed or embedded in the building's structure and that it conforms to Part 68 of the Federal Communication's Rules and Regulations.

4. Electrically behind registered equipment, system components or protective circuitry, which assure that electrical contact between the wiring and commercial power wiring or earth ground will not result in hazardous voltages or excessive longitudinal imbalance at the telephone network interface device.

S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.2 Connections of Registered Terminal Equipment & Systems (Cont'd)

A. (Cont'd)

4. (Cont'd)

b. Protected Premises Wiring Requiring Acceptance Testing for Imbalance is premise wiring which is electronically behind registered equipment, system components or circuitry, which assure that electrical contact between the wiring and commercial power wiring will not result in hazardous voltages at the telephone network interface.

c. Unprotected Premises wiring is all other premise wiring.

5. Customers who intend to connect premise wiring other than Fully-Protected Premises Wiring to the telephone network shall give advance notice to the Company in accordance with the procedures specified in Part 68, Section 68.106(c) of the Federal Communication Commission's Rules and Regulations.

S13.3 Connections of Grandfathered Terminal Equipment & Grandfathered Communications Systems

A. Direct Connection and Connections Through Connecting Arrangements Provided by the Company

1. If the initial rule-compliance connection was made prior to January 1, 1980, grandfathered Terminal Equipment and Grandfathered Communications Systems may remain directly connected and be moved and reconnected to the telecommunications network for the life of the equipment without registration. The equipment or system may be modified only in accordance with Part 68 of the Federal Communication Commission's Rules and Regulations, subject to the following:

S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.3 Connections of Grandfathered Terminal Equipment & Grandfathered Communications Systems (Cont'd)

A. Direct Connection and Connections Through Connecting Arrangements Provided by the Company (Cont'd)

1. (Cont'd)

a. The customer shall notify the Company when grandfathered terminal equipment or a communication system is to be connected. Notification should include a description of the equipment, manufacturer's name, model number and type of equipment and state its previous connection, which qualifies it for continued connection. The customer shall also notify the Company when such communications equipment and systems are to be permanently disconnected.

b. All connections are made through a network interface agreeable to the Company and the customer.

c. All such connections shall comply with all the criteria contained in Subpart D of Part 68 of the Federal Communication Commission's Rules and Regulations both prior to and after the application of each of the mechanical and electrical stresses specified in that section.

S13.4 Acoustic or Inductive Connections

Customer-provided voice or data terminal equipment and customer-provided communications systems may be acoustically or inductively connected at the customer's premises to the telecommunications network provided the connection is made externally to the network control signaling unit when the unit is Company-provided. The customer-provided communications equipment must comply with all the criteria contained in Subpart D of Part 68 of the Federal Communications Commission's Rules and Regulations both prior to and after the application of each of the mechanical and electrical stresses specified in that section.

S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.5 Connection of Customer Provided Communications Systems Not Subject to Part 68 of the FCC Rules and Regulations.

A. Customer-provided communications systems not subject to Part 68 of the Federal Communications Commission's Rules and Regulations may be connected with telecommunications services in accordance with this Price List. These communications systems (including channels derived from such systems), not exceeding voice grade, may be connected at the customer's premises provided that:

1. Such telecommunications service or customer provided communications system is utilized for the origination or termination of communications at the customer's premises where the connection is made.

2. The connection shall be through a network control signaling unit and connecting arrangement furnished by the Company.

3. The connection shall be made through switching equipment provided either by the customer or by the Company.

4. The provisions relating to minimum protection criteria set forth in Subpart D of Part 68 of the Federal Communications Commission's Rules and Regulations both prior to an after the application of each of the mechanical and electrical stresses specified in that section. As related to minimum protection criteria and when applied to the connection of customer-provided communications systems, the term "Customer's premises" shall include any premises on which the customer-provided communications system is terminated.

S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.5 Connection of Customer Provided Communications Systems Not Subject to Part 68 of the FCC Rules and Regulations (Cont'd)

A. (Cont'd)

5. Where a telecommunications service is used in the provision of a composite data service for others and connection of each service is made to a communications system provided by a customer and the connection is made through customer-provided data switching equipment, the provisions in a. and c. above do not apply.

S13.6 Customer Premises Inside Wire

A. General Regulations

Customer premises inside wire and standard jacks associated with residence and business individual line basic local exchange services, as defined elsewhere in this Price List, may be provided by either the Company or the customer.

1. Customer premises inside wire is defined as that wire, including connectors, blocks and jacks, within a customer's premises that extends between the termination of the Exchange Access Line and those standard jack locations within the customer's premises to which terminal equipment can be connected for access to the Network Access Line.

2. Customer premises inside wire provided by the customer must be installed in accordance with the technical standards and installation guidelines furnished to the Commission by the Company and must comply with the National Electric Safety Code and applicable local codes.

3. Customer premises inside wire provided by the customer may be connected to residence and business individual line basic local exchange service furnished by the Company at a specified network interface.

4. The network interface for the connection of customer premises inside wire consists of a standard modular jack or appropriate device and is provided as part of the network access line. This will be installed inside or outside the customer's premises at a location determined by the Company which is

S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.6 Customer Premises Inside Wire (Cont'd)

A. General Regulations (Cont'd)

4. (Cont'd)
accessible to the customer. The normal location will be in close proximity to the protector or entrance facility, whenever practicable.

5. The Company is not obligated to connect telephone instruments and standard modular jacks to customer provided inside wire.

6. Maintenance of customer owned premises inside wire may be performed by either the Company or the customer.

B. Responsibility of the Customer

1. When the customer provides the inside wire and standard jacks, the installation must be in accordance with the technical standards furnished to the Commission by the Company.

2. In the event the customer maintains or attempts to maintain inside wire, the customer assumes the risk of loss of service, damage to property, or death to or injury of the customer or the customer's agent. The customer will save the Company harmless from any and all liability claims, or other damage suits arising out of the customer's wire maintenance activity.

S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.6 Customer Premises Inside Wire (Cont'd)

C. Responsibility of the Company

The Company will make the technical standards and installation guidelines for customer provision of inside wire available to customers at the Business office or other designated locations.

D. Violation of Regulations

1. Where customer-provided inside wire is in violation of Section A, the Company will properly notify the customer of the violation and will take such immediate action as is necessary for the protection of the telecommunications network and Company employees.

2. The customer shall discontinue use of the customer-provided inside wire or correct the violation and notify the Company in writing that the violation has been corrected within twenty (20) days after receipt of such notice.

3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of this Price List.

S14. EMERGENCY SERVICE

14.1 Emergency Service 1

S14. EMERGENCY SERVICE

The Company provides 911 service to its subscribers, whereby a public safety answering point designated by the customer may receive and answer telephone calls placed by dialing the number 911. It includes the services provided by the lines and equipment associated with the service arrangement for answering and dispatching of public emergency telephone calls dialed to 911. The Company does not directly interconnect with Emergency District Providers, but provides access to Emergency Number Service through arrangements with other carriers.

S15. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

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S15. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

S15.1 Integrated Services Digital Network (ISDN)

A. General

1. Integrated Services Digital Network (ISDN) is a set of standards for end-to-end digital voice and data transmission over the public switched network. There are two basic standard methods of end-user access: (1) Basic Rate Interface (BRI) and (2) Primary Rate Interface (PRI).

2. Basic Rate Interface (BRI)

   a. Provisioned over a 2-wire end-user local access line, known as a "U" interface.

   b. 1B-channel consists of one "bearer" channel, with a speed of 64 kilobits per second (kbps), and one D-channel, with a speed of 16 kbps. The B-channel is used for carrying either voice or data, while the D-channel is used for signaling and low-speed packet data service.

   c. 2B-channel consists of two "bearer" channels, with a speed of 64 kbps per B-channel, and one D-channel, with a speed of 16 kbps. The B-channels will support simultaneous use of either voice or data, while the D-channel is used for signaling and low-speed packet data service.

3. Primary Rate Interface (PRI)

   a. Provisioned over a 4-wire end-user local access line.

   b. This service may support the simultaneous use of voice or data; PRI has either (1) a single capacity of 1.544 megabits per second (Mbps), (2) a multiple channel capacity of 23 B-channels, at a speed of 64 kbps per channel, and one D-channel, at a speed of 64 kbps for signaling, or (3) any combination of the previous two as not to exceed 1.544 Mbps or 23B+D.

S15. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

S15.1 Integrated Services Digital Network (ISDN) (Cont'd)

B. Conditions

1. The ISDN subscriber and/or subscriber's authorized representative shall be responsible for the following:

   a. Procurement of necessary customer premises equipment and assurance of ISDN compatibility.

   b. Maintenance of all equipment, cable, and/or wiring on the subscriber side of the demarcation point. If the ISDN subscriber has purchased inside wire maintenance from the Company, it does not include wiring for ISDN equipment. Thus, any inside wiring or premises work requested on behalf of the ISDN subscriber on the subscriber side of the demarcation point which is performed by the Company will be subject to a premises visit charge plus any hourly charges, as set forth in Section 6 of this Price List.

   c. All operations and maintenance performed by the Company at the subscriber's premises is performed at the expense of the subscriber.

2. The Company shall not be responsible if any changes to equipment, operations, or procedures at the Company being used to provide ISDN service causes any facilities of the subscriber to become obsolete or require modifications that would affect its use or performance.

3. Custom Calling Features that are compatible with ISDN service may be purchased with ISDN service at bundled rates. Custom Calling Features are described in Section 7 of this Price List.

4. ISDN subscribers are entitled to one directory listing per B-channel. These listings are subject to regulations set forth by the Company and are specified in Section 25 of this Price List. In addition, should the subscriber want additional directory listings for ISDN, these listings will be provided under the terms and conditions described in Section 27 of this Price List.

S15. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

S15.1 Integrated Services Digital Network (ISDN) (Cont'd)

B. Conditions (Cont'd)

5. The subscriber may choose a minimum service period from one of the following: Month-to-Month, 1 year, 24-48 months.

6. Termination Charge - If ISDN service is discontinued by the subscriber prior to the end of the minimum service agreement, the subscriber shall be charged a termination charge in the amount of 100% of the monthly charge amounts for the remainder of the minimum service period.

C. Definitions

Basic Rate Interface (BRI) - Provided over a 2-wire end-user local access line ("U" interface); may be provided with either one or two B-channels; a single B-channel may carry either voice or data; 2 B-channels will support simultaneous use of either voice or data; each B-channel has a speed of 64 kilobits per second (kbps); has 1 D-channel for signaling with a speed of 16 kbps.

Channel - Communication path that can carry a voice or data conversation.

B-Channel ("Bearer Channel") - Communications path with a speed of 64 kbps that bears or carries voice, circuit, or packet conversations.

D-Channel - Communications path with a speed of 16 kbps that is used for signaling or sending information between the ISDN equipment and the ISDN central office switch. This channel can also carry low speed "user" packet data.

2 B-Channels - Two communications paths with a speed of 64 kbps per channel that bears or carries voice, circuit, or packet conversations; will support simultaneous use of voice or data; D-Channel is included for signaling purposes with a speed of 16 kbps.

Call Drop - A central office based calling feature that allows the user to disconnect the last party added to a conference call.

Caller Number Delivery - Provides the caller's telephone number to be displayed on properly equipped customer-provided equipment.

S15. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

S15.1 Integrated Services Digital Network (ISDN) (Cont'd)

C. Definitions (Cont'd)

Calling Name Delivery - This option allows the directory name associated with an inward call to be sent to ISDN Class II equipment. A Type II PBX would receive the name of the calling party and forward it to the called party behind the PBX. This option is billable per PRI interface or PRI port.

Call Forwarding Variable - A subscriber can arrange to transfer all of his/her incoming calls automatically to any number that he/she can dial without assistance from an operator. This procedure will allow the customer to make outgoing calls during this transfer period. All incoming calls will continue to be transferred to the programmed number.

Call Hold - Allows the user to place a call on hold by pressing a programmed button on a customer-provided set.

Call Transfer - Allows the user to transfer a call to another directory number.

Capability B1 - One B-channel service, D-channel included, with a speed of 64 kbps; data only applications with no modem or voice capabilities; one directory number.

Capability C - One B-channel service, D-channel included, with a speed of 64 kbps; alternating voice and data applications (not simultaneous); one directory number.

Capability J2 - Two B-channel service, D-channel included, with a speed of 64 kbps per B-channel; one B-channel alternates between voice and data only, one B-channel data only applications; applications requiring only one voice port; two directory numbers.

Capability R - Two B-channel service, D-channel included, with a speed of 64 kbps per B-channel; data only applications with no modem or voice capabilities; two directory numbers.

Capability S - Two B-channel service, D-channel included, with a speed of 64 kbps per B-channel; each B-channel supports alternating voice and data applications with modem and voice capabilities (capable of two simultaneous voice calls); two directory numbers.

S15. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

S15.1 Integrated Services Digital Network (ISDN) (Cont'd)

C. Definitions (Cont'd)

Capability U (a/k/a "EZ1") - Two B-channel service, D-channel included, with a speed of 64 kbps per B-channel; each B-channel supports alternating voice and data applications with modem and voice capabilities (capable of two simultaneous voice calls); flexible calling voice features (call hold, call drop, call transfer, and three-way conference calling), call forwarding variable, multiple call handling, and caller identification (Caller ID - Number Delivery only); two directory numbers.

Integrated Services Digital Network (ISDN) - A network architecture that provides an integrated voice/data capability over the end-user local access line; two basic standard methods of end-user access: (1) Basic Rate Interface (BRI) and (2) Primary Rate Interface (PRI).

Multiple Call Handling - ISDN BRI allows the subscriber to receive up to 2 B-channel voice/data calls plus 1 D-channel packet call.

Primary Rate Interface (PRI) - Provided over a 4-wire end-user local access line; may support the simultaneous use of voice or data with either (1) a single capacity of 1.544 megabits per second (Mbps), or (2) a multiple channel capacity of 23 B-channels at a speed of 64 kbps per channel and one D-channel at a speed of 64 kbps for control signaling, or (3) any combination of these two as not to exceed 1.544 Mbps or 23 B+D.

D. Rates

1. Packages/Non-Recurring Charges

The Non-Recurring Charges apply to the following capabilities: Capability B1, Capability C, Capability J2, Capability R, Capability S, and Capability U (a/k/a/ "EZ1"). This charge covers basic installation performed by the Company, provided that installation time does not exceed two hours. Please refer to rates in Section 6 of this Price List, should installation exceed two hours.

S15. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

S15.1 Integrated Services Digital Network (ISDN) (Cont'd)

D. Rates (Cont'd)

1. Packages/Non-Recurring Charges (Cont'd)

Installation	Residence	Business
a. Basic Rate Interface (BRI)	$132.00	$165.00
b. Primary Rate Interface (PRI)	Not available	$800.00

2. Basic Rate Interface (BRI)

	Monthly Plan Rates		
	Month to Month Plan	12- Month Plan	24-48 Month Plan
Packages/Recurring Charges-Residence			
Capability B1	$39.95	$35.95	$31.95
Capability C	$45.00	$40.50	$36.00
Capability J2	$48.00	$43.50	$38.50
Capability R	$45.00	$40.50	$36.00
Capability S	$50.00	$45.00	$40.00
Capability U (EZ1)	$60.00	$54.00	$48.00
Packages/Recurring Charges-Business			
Capability B1	$69.95	$62.95	$55.95
Capability C	$75.00	$67.50	$60.00
Capability J2	$78.00	$70.50	$62.50
Capability R	$75.00	$67.50	$60.00
Capability S	$80.00	$72.00	$64.00
Capability U (EZ1)	$95.00	$85.50	$76.00

All ISDN Capability Packages offered by the Company include 150 hours of usage per month. Any usage greater than 150 hours per month will be charged the following per minute charge for originated calls plus any applicable toll charges.

S15. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

S15.1 Integrated Services Digital Network (ISDN) (Cont'd)

D. Rates (Cont'd)

2. Basic Rate Interface (BRI)

	Monthly Rate
a. Charge per Minute over 150 hours of use per month per B-channel	$0.01
b. 150 hours of use per month may be purchased in addition to monthly capability package.	$75.00
c. The ISDN Line Port Charge is assessed on a monthly basis to recover the costs of ISDN line ports to the extent these costs exceed the cost of a line port used for basic, analog service.	$23.51

d. No more than one (1) End User Common Line charge may be assessed for BRI service per month, with a maximum charge of $9.20 per line.

e. No more than one (1) Access Recovery Charge may be assessed for BRI service per month.

f. A 911 surcharge will be collected each month on each active voice communications service connection, as defined in regulations promulgated by the Alabama Statewide 911 Board.

g. A Dual Party Relay surcharge will be collected each month for each exchange access line.

h. A Federal Universal Service Charge (FUSC) Surcharge Factor will be assessed in addition to the retail price for BRI services, based on the current FCC-mandated percentage applicable to multiline business End User Access Charges for BRI service.

S15. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

S15.1 Integrated Services Digital Network (ISDN) (Cont'd)

D. Rates (Cont'd)

3. Primary Rate Interface (PRI) (available to business customers only.)

a. PRI service is furnished between a serving wire center and the customer's premises.

	Monthly Plan Rates			
	Month to Month Plan	12-Month Plan	24-Month Plan	36-Month Plan
PRI Local Channel, each	$120.00	$108.00	$96.00	$84.00

b. Interoffice Channels furnished between central offices. Rates are based on airline miles between central offices.

	Monthly Plan Rates			
	Month to Month Plan	12-Month Plan	24-Month Plan	36-Month Plan
Interoffice Channel, each Fixed Monthly Rate	$67.50	$61.00	$54.00	$47.05
Each airline mile or fraction thereof	$21.50	$19.50	$17.25	$15.05

c. PRI subscribers may choose the appropriate combinations as needed.

PRI Central Office Service Interface, each				
Voice/data (Standard)*	$360.00	$324.00	$288.00	$252.00
Digital Data Only	$360.00	$324.00	$288.00	$252.00

* An installation charge of $110.00 will be assessed for each PRI Central Office Service Interface.

S15. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

S15.1 Integrated Services Digital Network (ISDN) (Cont'd)

D. Rates (Cont'd)

3. Primary Rate Interface (PRI) (Cont'd)

c. (Cont'd)

PRI Multiplexing Service, per B-channel				
Voice/data (Standard)**	$15.00	$13.50	$12.00	$10.50
Digital Data Only	$18.00	$16.50	$14.50	$10.50
Options				
Calling Name Delivery***	$100.00	$90.00	$80.00	$70.00

** An installation charge of $5.00 will be assessed for each B-channel.
***A minimum of four (4) channels is required to implement service. Prices do not include line treatment.

d. Fees and Surcharges

(1) No more than five (5) End User Common Line charges may be assessed for PRI service per month, with a maximum charge of $9.20 per line.

(2) A 911 surcharge will be collected each month on each active voice communications service connection, as defined in regulations promulgated by the Alabama Statewide 911 Board.

(3) A Dual Party Relay surcharge will be collected each month for each exchange access line.

(4) No more than five (5) Access Recovery Charges may be assessed for PRI service per month.

(5) A Federal Universal Service Charge (FUSC) Surcharge Factor will be assessed in addition to the retail price for PRI services, based on the current FCC-mandated percentage applicable to multiline business End User Access Charges for PRI service.

S15. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

S15.1 Integrated Services Digital Network (ISDN) (Cont'd)

D. Rates (Cont'd)

3. Primary Rate Interface (PRI) (Cont'd)

a. Fees and Surcharges (Cont'd)

(6) The ISDN Line Port Charge is assessed on a monthly basis in the amount of $23.51 to recover the costs of ISDN line ports to the extent these costs exceed the cost of a line port used for basic, analog service.

S25. GENERAL RULES AND REGULATIONS

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S25. GENERAL RULES AND REGULATIONS

S25.1 Application of Regulation

The regulations set forth herein apply to intrastate services and facilities furnished within the State of Alabama by Farmers Telecommunications Corporation, hereinafter referred to as the Company, subject to the jurisdiction of the Alabama Public Service Commission. When services and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply to that portion of the service or facilities furnished by it.

S25.2 Use of Service

A. Abuse or Fraudulent Use of Service

1. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

a. The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable for service;

b. Rearrangement of, tampering with or connection of equipment to the facilities of the Company to obtain, to attempt to obtain or to assist others to obtain service without payment (in total or in part) of regular charges for the service;

c. False representation, scheme, trick or device whatsoever intended to avoid payment (in total or in part) of regular charges for the service;

d. The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonable to be expected to frighten, abuse, torment or harass another;

e. The use of profane or obscene language;

f. The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers;

g. The impersonation of another.

S25. GENERAL RULES AND REGULATIONS

S25.2 Use of Service (Cont'd)

B. Use of Service for Unlawful Purposes

The service is furnished subject to the condition that it shall not be used for any unlawful purpose.

C. Use of Customer Service

Customer telephone service is furnished only for use by the customer, his family, employees, or business associates, or persons residing in the customer's household. The Company has the right to refuse to install customer service to permit such service to remain on premises of a public or semipublic character when the station is so located that the public-in-general or patrons of the customer may make use of the service. At such locations, however, customer service may be installed, provided the instrument is so located that it is not accessible for public use.

D. Minimum Contract Period

1. Except as specified elsewhere in this Price List, the minimum contract period is one month from the state service or additions to service are established and the minimum charge is the authorized rate for one month. For purposes of rate administration, each month is considered to have thirty (30) days.

2. The Company may require a contract period longer than one month at the same location in connection with special types or arrangements of equipment or for unusual construction necessary to meet specific demands for service.

E. Termination of Service

1. By the Company

a. The Company may refuse to furnish, or may terminate the service and remove its equipment under the following circumstances, provided suitable notice has been given to the customer:

S25. GENERAL RULES AND REGULATIONS

S25.2 Use of Service (Cont'd)

E. Termination of Service (Cont'd)

1. By the Company (Cont'd)

a. (Cont'd)

1. Upon the continuance if any unpaid regulated amount due for a period of (5) days following temporary suspension;

2. Upon the continuance of any unauthorized attachment, as stated elsewhere in this Price List;

3. Upon objection to the furnishing of a service made in writing by or on behalf of any governmental law enforcement agency acting within its jurisdiction, on the grounds that such service is, or will be, used for an illegal purpose;

4. Upon the use of a service in such a manner that, in the opinion of the Company, constitutes abuse or fraud or may tend to injuriously affect the efficiency of the Company's plant, property or service;

5. Upon a violation of any of the regulations governing the furnishing of a service.

2. At the Customer's Request

a. Contracts for service may be terminated prior to the expiration of the contract period, provided advance notice is given to the Company and upon agreement to pay all charges due for the service furnished, plus any termination charges which might be applicable.

b. Where a contract for service with a one month minimum period is cancelled before establishment of the service is completed, a charge not to exceed the service charge specified is applied if all or a portion of the facilities have been installed.

S25. GENERAL RULES AND REGULATIONS

S25.2 Use of Service (Cont'd)

E. Termination of Service (Cont'd)

2. At the Customer's Request (Cont'd)

c. No minimum or termination charge will apply (unless otherwise stated specifically in this Price List) where a new customer takes over the service of the former customer, provided the service is to be furnished at the same location without interruption and that the new customer assumes all unpaid charges on the original contract. Minimum and termination charges will apply for any service furnished under the original contract which is not retained by the new customer.

d. No minimum or termination charge will apply in the event the service is terminated because of condemnation, destruction or damage to property by fire or other cause beyond the control of the customer.

F. Restoration of Service

1. In its discretion, the Company may restore or re-establish service which has been suspended or discontinued for non-payment of charges without payment of all charges due. Such restoration or re-establishment shall not be construed as a waiver of any rights to suspend or discontinue service for non-payment of any such, or other, charges due and unpaid or for the violation of the provisions of the Price List; nor shall the failure to suspend or discontinue service for non-payment of any past due accounts operate as a waiver of such account or any other past due amount.

2. Should service be suspended for non-payment of charges, restoration of service will be made as specified under S6. of this Price List.

S25. GENERAL RULES AND REGULATIONS

S25.2 Use of Service (Cont'd)

F. Restoration of Service (Cont'd)

3. A customer who fails to pay his bill by the specified by the Company regarding the prompt payment of bills and who further fails to pay such bill within a reasonable period (regardless of whether or not service is discontinued for such non-payment, e.g., when disconnected for noncompliance on wiring or equipment, etc.) may be required to pay such bill together with the applicable reconnection charge.

G. Subscriber Complaints

1. Informal complaints against the Company shall be made first directly to the Company. If the complainant is not satisfied with the disposition of the complaint, the subscriber or authorized representative then may file a complaint with the Commission.

2. A formal complaint or protest shall be in writing and submitted to the Company and the Commission.

H. Alabama Relay Center Restrictions

1. The following calls may not be placed through the Alabama Relay Center:

- Calls to 976, 900 or 700 numbers.
- Calls to time or weather recorded messages.
- Calls to other informational recordings.
- Station sent paid calls from coin telephones.
- Operator handled conference service and other teleconference calls.
- All calls billed to Cards (i.e., Credit Cards and Calling Cards) other than those issued by AT&T or the LECs.

S25. GENERAL RULES AND REGULATIONS

S25.2 Use of Service (Cont'd)

H. Alabama Relay Center Restrictions (Cont'd)

2. The Company will not transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections. Employees of the Company are forbidden to accept either oral or written messages to be transmitted over the facilities of the Company, except where the Company transmits messages for the Telecommunications Devices for the Deaf (TDD).

3. Where the Company transmits messages through the Alabama Relay Center, the Company shall not be liable for errors in translating, transmitting, receiving or delivering messages by telephone, TDD or any other instrumentality over the facilities of the Company, connecting utilities or through the Alabama Relay Center, in the absence of gross negligence or willful misconduct.

S25.3 Establishment and Furnishing of Service

A. Application for Service

1. Application for service must be made on the Company's standard form of application. These applications become contracts when accepted in writing by the Company or upon the establishment of service. Applicants for service may be required to provide a deposit to establish credit if applicable.

2. Requests from subscribers for additional service may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from one location to another (outside move) within the same Exchange area is not considered to terminate the contract, and orders for such moves may be made verbally.

3. Any change in rates or regulations found within this Price List modifies the terms and regulations of the agreement between the Company and the customer.

S25. GENERAL RULES AND REGULATIONS

S25.3 Establishment and Furnishing of Service (Cont'd)

A. Application for Service (Cont'd)

4. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former subscribers of the Company who are indebted for previous service, regardless of the listing requested for such service, until the satisfactory arrangements have been made for the payment of such indebtedness, subject to Alabama Public Service Commission General Rules and Telephone Rules.

5. If telephone service is established and it is subsequently determined that either condition in 4. above exists, the Company may suspend or disconnect such service until satisfactory arrangements have been made for the payment of the prior indebtedness.

6. The Company is not required to provide service to an applicant who shares a household with his father, mother, daughter, son, husband, wife or other person who has an unpaid account outstanding for telephone service until such unpaid account is paid in full.

7. Any and all services offered by the Company must terminate at the customer's premise. No service will be offered which terminates in the Company's Central Office.

S25. GENERAL RULES AND REGULATIONS

S25.3 Establishment and Furnishing of Service (Cont'd)

B. Application of Residence Rates

1. Residence rates apply in private residence where business alphabetical or classified telephone directory listings are not provided.

2. In private apartments of hotels, rooming houses or boarding houses where service is confined to the customer's use, and elsewhere is rooming houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business telephone directory listings are not furnished.

3. In the places of residence of a clergyman, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner, provided the customer does not maintain an office in the residence. In the residence of a Christian Science practitioner, nurse or midwife, or in the office of any of this group of persons, provided the office is located in the customer's residence and is not part of an office building. In any such cases, the listing may indicate the customer's profession, but only in connection with an individual name. If listings of firms or partnerships, etc., or additional listings of persons not residing in the same household are desired, business rates apply.

4. Where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

5. Residence rates concerning churches (as defined in Section 501 (A) of the Internal Revenue Code of 1986).

   a. Residence rates apply in organized Church buildings.

   b. Churches may have a residential off premise extension for his/her residential phone at the Church. All OPE; mileage and other miscellaneous charges will apply. However, if the pastor chooses to place an extension from his/her personal phone in the Church, the Pastor is responsible for the entire bill.

S25. GENERAL RULES AND REGULATIONS

S25.3 Establishment and Furnishing of Service (Cont'd)

B. Application of Residence Rates (Cont'd)

5. (Cont'd)

c. Both the Church and the Pastor's home are not required to have separate residential services. The phone may be in either name on the same membership. However, if the Church phone is in the Pastor's home, the Church is responsible for the entire bill.

C. Advance Payments

At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service and/or service charges which may be applicable, in addition to such special construction and installation charges as are to be borne by the applicant plus twice the estimated monthly toll charges. The amount of the advance payment is credited to the customer's account on the first bill rendered.

D. Customer Billing

1. The customer is responsible for all charges in conjunction with the services furnished including collect toll messages which have been accepted at the customer's telephone.

2. Monthly recurring charges are billed in advance and toll charges are billed in arrears.

3. Bills are due when rendered unless otherwise specified on the bill and may be paid at any business office of the Company or at any agency authorized to receive such payments.

4. For billing purposes, each month is presumed to have thirty (30) days.

5. Retroactive billing adjustments will not be made for a period exceeding three (3) years.

S25. GENERAL RULES AND REGULATIONS

S25.3 Establishment and Furnishing of Service (Cont'd)

D. Customer Billing (Cont'd)

6. The Company may temporarily suspend service in the event the customer fails to pay any regulated amount due. Such suspension shall not be made until at least five (5) days following written notification to the customer of the intention to suspend service.

7. A penalty charge of one and one-half percent (1.5 %) per month or the highest amount allowed by law, whichever is lower, will be charged on bills unpaid after the date a Final Notice is produced by the Company, including previously unpaid penalty charges.

E. Telephone Numbers

1. The customer has no property right to the telephone number or any right to continuance of service through any particular central office.

2. The Company reserves the right to change the Customer's telephone number or the central office associated with such number, or both, as may be required for the proper conduct of its business.

F. Alterations

The customer agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him necessitate changes in the Company's equipment; and the customer agrees to pay the Company's current charges for such changes.

G. Special Construction

1. Private Property (See also Section 12, Charges Applicable Under Special Conditions).

a. The customer will provide the Company without charge written permission for the placing of the Company's facilities on the property.

S25. GENERAL RULES AND REGULATIONS

S25.3 Establishment and Furnishing of Service (Cont'd)

G. Special Construction (Cont'd)

2. Underground

a. When feasible, conduit will be furnished by the Company at cost, or conduit may be provided by the applicant subject to the Company's specifications. Conduit used for telephone company facilities may not be used for any other purpose without the consent of the Company. The distance between the conduit and any Electric Light or Power Conduit or Conductor shall be in accordance with the Company's specifications.

b. The Customer shall be required to pay the entire cost of maintenance of conduit, including subsequent excavations and replacements necessary because of damage resulting from negligence on the part of the customer or his representatives or from freezing or improper drainage.

c. The cost of relocating underground entrance facilities at the customer's request will be borne by the customer.

H. Change of Occupancy

1. When a change of occupancy or legal responsibilities takes place on any premise served by the Company, notice shall be given within a reasonable time prior to such change. The outgoing subscriber is responsible for all the service charges, including toll, until such notice has been properly transmitted, received and processed by the Company. If the incoming subscriber desires to continue the existing service and keep the same telephone number of the previous subscriber, he must take timely application to do so and assumes full responsibility for all billings received, including toll, from the date of the change of occupancy.

S25. GENERAL RULES AND REGULATIONS

S25.3 Establishment and Furnishing of Service (Cont'd)

H. Change of Occupancy (Cont'd)

2. When the date of the change of occupancy does not coincide with the billing cycle of toll and other services, it is the responsibility of the involved customers to split the billing between them. No service under this section shall be provided for the incoming subscriber until all his prior indebtedness has been resolved to the satisfaction of the Company.

3. In the event a home or business changes ownership during the period and a special contract or unpaid construction charges remain, the present owner must arrange to satisfy the present agreement with the Company or make arrangements satisfactorily to the Company for a new owner to assume the obligation for the balance of the obligation.

4. All such notices shall be made in person or in writing. Telephone Communications shall not be considered proper notice. The Company is not responsible for errors, delays or expense resulting from the procedures other than those defined in this Price List.

5. Continuance of existing service is conditioned upon the acceptance of the present arrangement of services, including directory advertising.

S25.4 Establishment and Maintenance of Credit

A. Establishment of Credit

1. Subject to Alabama Public Service Commission General Rules and Telephone Rules, the Company is not obligated to establish, furnish or continue to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. In order to insure the payment of all charges due for its service, the Company may require any customer to establish and maintain his credit in one of the following ways:

a. By furnishing acceptable credit references to the Company.

S25. GENERAL RULES AND REGULATIONS

S25.4 Establishment and Maintenance of Credit (Cont'd)

A. Establishment of Credit (Cont'd)

b. By providing a suitable guarantee in writing, in a form prescribed by the Company.

c. By means of cash deposit.

2. The Company shall be the sole judge as to whether or not the references or guarantee in writing are acceptable.

B. Deposits

1. The Company may, when in its judgment such deposit is necessary, require at any time, from an applicant or subscriber, a cash deposit intended to guarantee payment of the current bills for telephone service. Such deposit shall not exceed the monthly amount for local exchange service and other monthly charges added to twice the estimated monthly toll charges. Interest shall be paid by the Company at a rate of seven percent (7%) per annum. Interest shall be payable for the time such deposit was held by the Company and the customer was served by the Company, unless such period be less than thirty (30) days.

2. The fact that a deposit has been made in no way relives the applicant or subscriber from complying with the Company's regulations as to advance payments and the prompt payment of the bills upon presentation by the Company, and providing for the discontinuance of service for nonpayment of any regulated sum due the Company for Telephone service.

3. Ordinarily deposits will be secured only form those of unknown financial responsibility who are unable or unwilling to furnish satisfactory credit references and from those having unsatisfactory references and/or previous performance records.

S25. GENERAL RULES AND REGULATIONS

S25.4 Establishment and Maintenance of Credit (Cont'd)

C. Discontinuance of Service for Failure to Maintain Credit

Service may be discontinued for failure to maintain credit, as specified above; following five (5) days after the Company has served or mailed notice requiring the customer to do so.

D. Restoration Charge

Where service has been discontinued for failure to maintain credit as specified above, appropriate service charges will be made and collected by the Company.

E. Adjustments for Local Taxing Authority Payments

1. In the event a municipality imposes, collects or receives from the Company any license, occupational, franchise, privilege, inspection, or other similar tax or fee, or otherwise, whether in a lump sum, or at a flat rate, or based on receipts, or based on poles, wires, conduits, or other facilities, or otherwise, so much of the aggregate amount of such tax or fee as exceeds the sums listed below will be billed, insofar as practical, pro rata to the customers receiving exchange service within such municipality:

Population of Municipality Based on Federal census next preceding the year of collection by the Company	Annual amount which will not to be billed to customers by the Company
1-500	$23.00
500-1,000	$38.00
1,001-2,000	$75.00
2,001-3,000	$132.00
3,001-4,000	$188.00
4,001-5,000	$263.00
5,001-6,000	$338.00
6,001-7,000	$413.00
7,001-8,000	$488.00
8,001-9,000	$563.00
9,001-10,000	$638.00

S25. GENERAL RULES AND REGULATIONS

S25.4 Establishment and Maintenance of Credit (Cont'd)

D. Adjustments for Local Taxing Authority Payments (Cont'd)

Note: Nothing in this Price List shall authorize the billing to customers of the amount of any tax or fee imposed by any municipality at the time of the filing of this Price List or of future payments to such municipality in the same or smaller amounts.

2. In the event a county or other local taxing authority, excluding municipalities, imposes, collects or receives from the Company any license, occupational, franchise, privilege, inspection or other similar tax or fee, or otherwise, whether in a lump sum, or at a flat rate, or based on receipts, or based on poles, wires, conduits or other facilities, or otherwise, the amount of such tax or fee will be billed, insofar as practical, pro rata to the customers receiving exchange service within such county or territory of other local taxing authority.

Note: Nothing in this Price List shall prohibit the billing to customers of the amount of any tax or fee imposed by a county or other local taxing authority at the time of the filing of this Price List.

S25.5 Obligation and Liability of the Company

A. Undertaking of the Company

The Company does not undertake to transmit messages, but offers the use of its facilities, where available, for communication between parties subject to the terms and conditions specified in this Price List.

B. Provision of Equipment

1. All equipment necessary for the provision of a given service will be furnished by the Company or by the customer except as provided elsewhere in this Price List. The customer may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or other hazards. Commercial power will be furnished by the customer on his premises in suitable outlets when required.

S25. GENERAL RULES AND REGULATIONS

S25.5 Obligation and Liability of Customer (Cont'd)

B. Provision of Equipment

2. No equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company, whether physically, by induction, acoustically or other, except as provided in this Price List or as otherwise in writing by the Company. In case any such authorized attachment or connection is made, the Company shall have the right to remove or disconnect the same or to terminate the service.

3. The provision of the preceding shall not be construed or applied to bar a customer from using devices which serve his convenience in his use of the facilities of the Company, provided any such device so used does not:

   a. Endanger the safety of Company employees or the public;

   b. Damage, require change in or alteration of, or involve direct electrical connection to, the equipment or other facilities of the Company, unless as provided for elsewhere in this Price List;

   c. Interfere with the proper functioning of such equipment or facilities;

   d. Impair the operation of the communication system;

   e. Otherwise injure the public in its use of the Company's services.

4. Except as otherwise provided in this Price List, nothing herein shall be construed to permit the use of a recording device or of a device to interconnect any line or channel of the Company with any other communication line or channel of the Company or of any other person.

S25. GENERAL RULES AND REGULATIONS

S25.5 Obligation and Liability of the Company (Cont'd)

C. Furnishing of Service

1. The Company's obligation to furnish service is dependant upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

D. Maintenance and Repair

1. All costs associated with the maintenance and repair of regulated services furnished by the Company will be borne by the Company, except as specified elsewhere in this Price List.

2. The Company will be reimbursed for any loss or damage to its facilities on the customer's premise resulting from intentional destruction or any other cause, except from fire or unavoidable accidents.

3. Access to customer's premises, at any reasonable hour, will be given to representatives of the Company for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

E. Liability

1. The liability of the Company for damages arising out of mistakes, omission, interruptions, delays or errors or defects in transmission occurring in the course of furnishing service and not caused by negligence of the customer shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which mistakes, omissions, interruptions, delays or errors or defects in transmission occurs.

2.

S25. GENERAL RULES AND REGULATIONS

S25.5 Obligation and Liability of the Company (Cont'd)

E. Liability (Cont'd)

3. The customer indemnifies and saves the Company harmless against the following:

a. Acts or omission of other companies when their facilities are used in connection with the Company's facilities to provide service.

b. Any accident, injury or death occasioned by its equipment or facilities, when such is not due to negligence of the Company.

c. Claims for libel, slander or infringement of copyright arising from the material transmitted or recorded over its facilities; claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.

d. Liability for failure to provide service.

e. Liability for telephone directories is covered in Section F.

F. Directories

1. The Company will furnish to its customers, without charge, a directory for each access line. Additional directories will be furnished at the discretion of the Company.

2. Directories regularly furnished to customers shall remain the property of the Company. No binder, holder or auxiliary cover, except as provided or authorized by the Company, shall be used in conjunction with any directory furnished by the Company.

S25. GENERAL RULES AND REGULATIONS

S25.5 Obligation and Liability of the Company (Cont'd)

F. Directories (Cont'd)

3. No liability for damages arising from errors in or omission of directory listings or listings obtained from the "Information Operator" shall attach to the Company. In the case of additional or extra listings for which a charge is made, liability shall be limited to the monthly rate for each such listing for the charge period during which the error or omission continues.

S25.6 Limitations and Use of Service

A. Network Facilities for Use with Automatic Dialing & Announcing Devices

1. Subscribers who wish to use automatic dialing and announcing devices for solicitation purposes must do so pursuant to the following terms and conditions.

a. No numbers will be called in sequential fashion. Sequentially placed calls refer to those calls automatically dialed by successively increasing or decreasing integers, or similar methods.

b. Where facilities permit, the equivalent shall be so programmed utilized in such a manner as to automatically disconnect a called party's line not later than ten (10) seconds after the called party hangs up.

c. Within twenty (20) seconds after the called party answers, the name and telephone number of the individual or firm making or paying for the call, including but not limited to the name of the individual or firm on whose behalf the call is made, must be clearly stated.

d. At the conclusion of the call, the name and telephone number of the individual or firm making or paying for the call, including but not limited to, the name of the individual or firm on whose behalf the call is made, must again be clearly stated.

e. If the customer's response is to be recorded, the customer must be informed of such and permission must be granted.

S25. GENERAL RULES AND REGULATIONS

S25.6 Limitations and Use of Service (Cont'd)

A. Network Facilities for Use with Automatic Dialing & Announcing Devices (Cont'd)

1. (Cont'd)

f. If the solicitation call requires a response by the customer and a charge will apply, the customer must be informed that the response is not a free call. At this time, the vendor must give the customer the amount of the charges that will be applied if he/she responds.

g. No calls will be placed to organizations providing emergency services, including but not limited to hospitals, nursing homes, fire departments, and law enforcement agencies.

h. No calls will be placed on Sundays or Holidays. No calls will be placed between the hours of 8:00 p.m. and 8:00 a.m., Monday through Saturday.

i. The Telephone Company is under no obligation to provide lists of telephone numbers or any directory information other than normally issued telephone directories.

j. Messages must not contain obscene or profane language.

k. Solicitation calls for the sale of pornographic material will not be allowed.

l. This type telecommunication service will not be used for any unlawful purpose.

m. Connection of customer provided communication systems must meet the Telephone Company's requirements, as well as Part 68 of the Federal Communications Commission's Rules and Regulations.

n. Emergency and unlisted telephone numbers will not be used with recorded solicitation communication.

S25. GENERAL RULES AND REGULATIONS

S25.6 Limitations and Use of Service (Cont'd)

A. Network Facilities for Use with Automatic Dialing & Announcing Devices (Cont'd)

2. In cases where there is an existing business relationship between the called party and the subscriber and where the subscriber uses the dialing and announcing devices strictly as a follow up device to supply information related to these prior dealings, the preceding terms and conditions will not apply. However, even subscribers who have had prior dealings with the called party will not be allowed to utilize the automatic dialing and announcing devices for solicitation purposes.

3. Any subscriber operating and utilizing automatic dialing equipment who does so in violation of the provisions set forth preceding will be subject to immediate disconnection of telephone service.

S26. DEFINITIONS

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S26.1 Definitions 1

S26. DEFINITIONS

26.1 Definitions

1. **Access Line** - A circuit directly connecting the central office switching equipment with the subscriber's termination point.

2. **Additional Line** - A circuit connecting a station with another station or a circuit connecting a private branch exchange station with a private branch exchange switchboard. An additional line may terminate on a key in lieu of an instrument.

3. **Base Rate** - A schedule rate for any form of exchange service.

4. **Business Service** - Telephone service furnished to customers where the actual or obvious use is principally or substantially of a business, professional, or occupational nature.

5. **Call** - An attempted or completed communication.

6. **Central Office** - A unit in which connections are made and switching is accomplished between telephone access lines and to the toll network.

7. **Central Office Equipment** - Switching, transmission and power equipment located within a central office for the purpose of connecting local, EAS and toll calls.

8. **Central Office Work Charge** - The charge for work associated with the central office applicable for functions required within the central office and to work associated on the circuit between the serving central office up to and including the Network Interface Device on the customer's premises or on an outside circuit between premises or between locations on the same premises.

9. **Channel** - A path for communication between two or more stations, or central offices, furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof and whether or not by a single facility or route.

S26. DEFINITIONS

26.1 Definitions (Cont'd)

10. Commission - Alabama Public Service Commission.

11. Communications System - Channels and other facilities which are capable, when not connected to exchange telecommunications service, of two-way communications between customer-provided terminal equipment or deregulated Company provided stations.

12. Company - Wherever used in this Price List, refers to Farmers Telecommunications Corporation unless the context clearly indicates otherwise.

13. Connecting Arrangement - The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the company or of facilities of the Company with other facilities of the Company.

14. Construction Charge - A separate nonrecurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the service order schedule.

15. Continuous Property - The plot of ground, together with any buildings thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others. Where a customer occupies property on both sides of the street, alley, highway, body of water, railroad right-of way, etc., and the properties would otherwise by continuous, such properties are treated as continuous property provided local wire or cable facilities are used and the customer furnished all local wire or cable facilities are used and the customer furnished all local distribution pole line facilities or underground conduit required in connection therewith.

S26. DEFINITIONS

26.1 Definitions (Cont'd)

16. Contract - The arrangement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the Price List.

17. Cost - The const of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

18. Customer - The individual, partnership, association or corporation which contracts for telephone service and is responsible for the payment of charges and compliance with the rules and regulations of the Company.

19. Directory Listing - A publication in the Company's alphabetical directory of information relative to a customer's name or other identification and telephone number.

20. Drop Wire - Paired wires, insulated and under a common cover, which connect a subscriber's line from a terminal on a pole or in a pedestal to the point of demarcation on the customer's premises.

21. Dual Name Listing - Provided for a customers subscribing to residence service who share the same surname and reside at the same address, and for a person known by two first names.

22. Dual Party Relay Service - Dual Party Relay Service permits hearing and speech impaired users of Telecommunications Devices for the Deaf (TDD) to communicate with users of ordinary telephones. Communications take place by relaying conversations (Voice to TDD and TDD to voice). These calls are between one party who must communicate by means of a TDD and another who communicates by means of an ordinary telephone. Messages are rated from the rate center of the calling party to the rate center of the called party.

23. Exchange - A geographical area established for the administration of telephone service in a specified area, called the "Exchange Area", which usually embraces a city, town, or village, and its environs. It may contain one or more central offices together with the associated plant, equipment, and facilities used in furnishing communication service within that area.

S26. DEFINITIONS

26.1 Definitions (Cont'd)

24. **Exchange Service Area -** The territory served by an exchange within which local telephone service is furnished at the exchange rates applicable within that area.

25. **Exchange Service -** The furnishing of facilities for the telephone communication within an exchange area, in accordance with the regulation and charges specified in the Price List. Exchange facilities are used to establish and maintain connection between an exchange station and the other telephone plant facilities in connection with long distance calls or extended area service calls.

26. **Existing Customer -** Reference to existing customer in the General Subscriber Services Price List means customer as of the date of this Price List.

27. **Facilities -** All property and means owned, operated, leased, licensed, used, furnished, or supplied for, by or in connection with the rendition of telephone service.

28. **Individual Line -** An access line designed for the exclusive use of a subscriber.

29. **Initial Service Period -** The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

30. **Installation Charge -** A nonrecurring charge applying to the provision of certain items of equipment or facilities as distinguished from the service connection charge applicable for establishment of basic telephone service.

31. **Local Access and Transport Area (LATA) –** Geographic area established for the purpose of defining the territory within which a Bell operating Company may offer its telecommunications services.

32. **Local Message -** A completed communication between a customer's stations located within the same exchange area or local service area.

33. **Local Service Area -** The area within which telephone service is furnished customer under a specific schedule of exchange rates and without toll charges. A local service area may include one or more exchange areas.

S26. DEFINITIONS

26.1 Definitions (Cont'd)

34. **Message -** A completed telephone call regardless of length of call or time and distance involved.

35. **Minimum Contract Period -** The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

36. **Miscellaneous Service -** Service not regularly furnished with the various classes of exchange service.

37. **Move -** A transfer of telephone service from one location to another on the same premise where there is no interruption of service other than is incident to the work involved. Transfers of telephone service from one premise to another or from location to another on the same premise involving a break in the continuity of service and resulting in cessation of local service charges but not considered as moved but as new service and service charges that may be applicable.

38. **Network Control Signaling Unit -** The terminal equipment furnished, installed, and maintained by the Company for the provision of network control signaling.

39. **Network Interface Device (NID) -** A standard FCC Registration Program jack or equivalent that is installed by the Telephone Company as part of the network access line on a customer's premises at a location determined by the Company which is accessible to the customer and consistent with FCC Registration regulations governing the location of the network interface. The network interface is located on the customer's premises and service as the point of connection for all premises services to the telecommunications network.

40. **Network Terminating Wire -** Wire installed for network service for a specific customer and used to connect the intrabuilding network cable or the outside plant distribution facilities to the Network Interface.

S26. DEFINITIONS

26.1 Definitions (Cont'd)

41. **Premises -** The building, portion or portions of a building on continuous property used and/or occupied at one time by the customer in the conduct of his business or as a residence. Where floor space adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered the same premises insofar as the customer as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

42. **Premises Wire -** All wiring within the same building or between buildings on the same continuous property of a customer and located on the customer's side of the network interface. In the absence of a network interface, all wiring on the customer's side of the first point of connection at a customer's premise.

43. **Residence Service -** Telephone service furnished to customers when the actual or obvious use is for domestic purposes.

44. **Restoration Charge -** A charge applying to restore service following a temporary suspension of such service for nonpayment of charges.

45. **Service Charge -** A non recurring charge applying to the establishment of telephone service for a subscriber and subsequent alterations to that service.

46. **Service Order Charge -** The charge for receiving and recording information and/or taking action in connection with a subscriber or applicant and processing the necessary data.

47. **Subscriber -** See "Customer".

48. **Switch -** A unit of dial switching equipment which provides interconnection between station lines or trunks.

49. **Telephone Company -** See "Company".

50. **Telephone Number -** A designation assigned to a telephone station necessary for placing calls to the telephone station for identification in the assessment of message charges,etc.

S26. DEFINITIONS

26.1 Definitions (Cont'd)

51. Termination Charge - A charge applying when a customer discontinues an item of service or equipment prior to the expiration of the initial service period designated for such item.

52. Trunk Line - A circuit over which customers' messages are sent between two central offices.

53. Underground Service Connection - A customer's drop wire which is run underground from a pole line or an underground distributing cable.

S27. DIRECTORY LISTINGS

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S27.2 Conditions 1

S27.3 Rates 2

S27. DIRECTORY LISTINGS

S27.1 General

A. Directory listings encompassed by this Price List are applicable to listings in the alphabetical section in the telephone directory covering the exchange from which such customers receive service.

S27.2 Conditions

A. Primary listing which may include the name, address and telephone number of the individual, organization, firm or corporation for whom the service has been contracted will be furnished without additional charge.

1. Listings will be limited to such information as is necessary for identification to facilitate use of the service.

2. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.

3. The Company may refuse to insert any listing, which in its judgment does not facilitate the use of the directory.

B. The length of contract period of directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is distributed to the customers to the day the succeeding directory is distributed to the customers. Unless the listing no longer serves the customer because of disconnection, removal, etc., of the service, the minimum contract period will be for thirty (30) days.

C. A dual name listing consists of a surname, two given names, the address and telephone number. A dual name listing may be provided for residence subscribers when either the two names listed are those of persons sharing the same surname and live at the same address or the two names listed are those of one person known by both names. This listing may be a primary listing or an additional listing provided at the Price Listed rates.

S27. DIRECTORY LISTINGS

S27.2 Conditions (Cont'd)

D. Whenever any question arises as to the right of a subscriber (1) to list the name of a business which he claims he is authorized to represent; (2) to use a listing which includes the trade name of another: the Company is privileged to require the subscriber to secure from the owner of such name, written authority so to use it, addressed to the Company for the acceptance for insertion or for the continuance of such listings; and is privileged to refuse to accept or delete such listing where (1) such written authority is not so furnished or (2) such authority is withdrawn by such owner in writing to the Company.

S27.3 Rates

A. Primary Service Listings

	Rate
1. Primary Station	
a. Individual Line Service, each	$0.00

S28. LONG DISTANCE SERVICES

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S28. LONG DISTANCE SERVICES

S28.1 Intrastate/Interstate Long Distance Services

A. Basic Long Distance Service*

1. Description of Service

Basic Long Distance Service is an equal access or dial up toll outbound service, where calls originate over the subscriber's local exchange service line and are rated on a per-minute basis. Call anywhere in the 48 continental United States, plus Alaska, Hawaii, Puerto Rico, Guam and the Virgin Islands, at any time.

2. Rates

There is no monthly charge for this service. Subscription to a long distance plan is not required. All calls are timed in whole minute increments. The following per-minute charges are based on usage of the service.

Day	$0.13/minute
Evening	$0.13/minute
Night/weekend	$0.13/minute

* Standard rates apply for 900 calls, 800 services, Calling card calls, International calls, Directory Assistance, Operator Assistance, multi-line conference calls, chat services and data services. Long distance offers apply to voice calls only – long distance is not intended for use to connect to Internet service providers, data providers or information services. Commercial facsimile, auto-redialing, resale, telemarketing, and general business use are strictly prohibited. Rates do not include applicable taxes and fees.

B. Basic Toll Free/ 800 Service

1. Description of Service

Basic Toll Free/800 Service is a non-dedicated access toll inbound service that enables the subscriber to receive calls from any domestic telephone system in the United States over the subscriber's local exchange service line, and the charges for such calls to be billed to the terminating subscriber, rather than to the originating party. A one-time set up charge applies. Usage charges are based on accumulated minutes of use and are rated on a per-minute basis.

S28. LONG DISTANCE SERVICES

S28.1 Intrastate/Interstate Long Distance Services (Cont'd)

B. Basic Toll Free/800 Service (Cont'd)

2. Features

Basic Toll Free/800 Service includes Real-Time Automatic Number Identification (ANI) Service as a feature which identifies the calling party's telephone number to the inbound 800 subscriber, provided the terminating subscriber's inbound 800 equipment is equipped and compatible to receive ANI from the Company.

3. Rates

Day	$0.14/minute
Evening	$0.14/minute
Night/weekend	$0.14/minute

All calls are timed in whole minute increments. Subscription to a long distance plan is not required.

Set Up Charge $ 5.00

C. Freedom Connect Plan*

1. Description of Service

Freedom Connect provides unlimited direct dialed outbound calling to points within the 48 continental United States, plus Alaska, Hawaii, Puerto Rico, Guam and the Virgin Islands.

2. Monthly recurring charge $42.31

*Unlimited long distance service is for typical domestic voice use only. It does not include 900 calls, 800 services, Calling card calls, International calls, Directory Assistance, Operator Assistance, multi-line conference calls, chat services, or data services – standard rates apply for these services. All long distance calling areas are limited to the 48 continental United States, plus Alaska, Hawaii, Puerto Rico, Guam and the Virgin Islands. Long distance is not intended for use to connect to Internet service providers, data

S28. LONG DISTANCE SERVICES

S28.1 Intrastate/Interstate Long Distance Services (Cont'd)

C. Freedom Connect Plan (Cont'd)
* (Cont'd)

providers or information services. Commercial facsimile, auto-redialing, resale, telemarketing, and general business use are strictly prohibited. After giving notice of its intent, the Company reserves the right to immediately suspend, restrict or terminate the long distance service, or to bill future excessive usage charges at the per minute rate included in this Price List, without further notice. The Company reserves the right to block permanent Call Forwarding in connection with the use of Unlimited Long Distance Service. Rates do not include applicable taxes and fees.

D. Freedom Connect Deluxe Plan*

1. Description of Service

Freedom Connect Deluxe provides unlimited direct dialed outbound calling to points within the 48 continental United States, plus Alaska, Hawaii, Puerto Rico, Guam and the Virgin Islands, Voice Mail Basic and unlimited Calling Features.

2. Monthly recurring charge $53.31

*Unlimited long distance service is for typical domestic voice use only. It does not include 900 calls, 800 services, Calling card calls, International calls, Directory Assistance, Operator Assistance, multi-line conference calls, chat services, or data services – standard rates apply for these services. All long distance calling areas are limited to the 48 continental United States, plus Alaska, Hawaii, Puerto Rico, Guam and the Virgin Islands. Long distance is not intended for use to connect to Internet service providers, data providers or information services. Commercial facsimile, auto-redialing, resale, telemarketing, and general business use are strictly prohibited. After giving notice of its intent, the Company reserves the right to immediately suspend, restrict or terminate the long distance service, or to bill future excessive usage charges at the per minute rate included in this Price List, without further notice. The Company reserves the right to block permanent Call Forwarding in connection with the use of Unlimited Long Distance Service. Rates do not include applicable taxes and fees.

S28. LONG DISTANCE SERVICES

S28.1 Intrastate/Interstate Long Distance Services (Cont'd)

E. Directory Assistance

1. Description of Service

Directory Assistance provides the calling party with the ability to obtain the name, address and/or telephone number for a listed telephone subscriber. Directory Assistance is reached by dialing 1 + area code + 555-1212. A Directory Assistance charge will be applicable for each Directory Assistance call whether or not the subscriber information was available (e.g., when the requested telephone number is unlisted, non-published or no record can be found). A credit will be given for calls to Directory Assistance when:

a. the customer is unable to use a telephone directory because of visual or physical handicap; however, the call must be for personal use and billed to the handicapped customer's residential telephone number;

b. the customer experiences poor transmission or is cut off during the call;

c. the customer is given an incorrect telephone number; or

d. the customer inadvertently misdials (e.g., the caller dialed 1-205-555-1212 when they intended to dial 1-202-555-1212).

Customers may receive credit by notifying the Company's business office.

2. Rates

Each Call	$1.25

S28. LONG DISTANCE SERVICES

S28.1 Intrastate/Interstate Long Distance Services (Cont'd)

F. Long Distance Calling Card

1. Description of Service

Calling card service offers access to the Company's switching facility through 800 access numbers. Upon access to the Company's switching facility, the customer may originate calls through the use of the customer's calling card number.

2. Rates

Per minute $0.25

A payphone surcharge of $0.30 per call applies.

An operator assistance surcharge of $1.25 per call applies.

S28.2 International Long Distance Services

A. Standard International Service – Rates for Direct Dialed International Message Telecommunications Service. See Appendix "A" attached to this Price List.