

## FAIR ACCESS POLICY

- 1. FTC means the Farmers Telecommunications Cooperative, Inc., or its wholly owned operating subsidiary, Farmers Telecommunications Corporation, (collectively referred to herein as FTC).**
- 2. This Fair Access Policy (“FAP”) is designed to help maximize the efficiency of FTC’s Broadband Services ensuring the most valuable Service for the vast majority of our customers.**
3. FTC has determined that a small percentage of customers account for a disproportionate share of data usage on the FTC network. This FAP has been implemented to ensure that all FTC customers have equitable access to the FTC network and to ensure that a small percentage of customers do not negatively impact all customers
4. Pursuant to this FAP, and based on an analysis of typical customer usage of the FTC network, FTC has established monthly usage thresholds based on individual Broadband Service plans limiting the amount of data you may upload and download within stated time periods (“Usage Thresholds”). If FTC contemplates limiting your ability to upload or download data, you will begin receiving notification via email correspondence when you are approaching the Usage Threshold. This will allow you to be aware of how your bandwidth allotment is impacted by your usage activities and will allow you to make appropriate adjustments to your usage to stay within the threshold limits for your Broadband Service account. If and when Farmers begins to enforce the Usage Thresholds, FTC will temporarily reduce the speed at which you can send and receive data over the FTC access network when the threshold is exceeded. Your speeds will be reduced to the levels indicated in the chart below. You will still be able to access the FTC Broadband Services but your speed will be temporarily slower. At the beginning of the following calendar month, you will be restored to the speed levels for your Broadband Service plan. In cases of extreme and continued use above the thresholds indicated, you may be required to upgrade your Broadband Service package allowing higher bandwidth usage; otherwise your service may be suspended. In accordance with reasonable network management practices, FTC may use other traffic management and prioritization tools to help ensure equitable access to the FTC network for all customers. Your FTC Broadband Services access is not guaranteed and is subject to this FAP.

As shown in the table below, bandwidth limitations and speed reductions vary based on the service plan you selected. For each service plan, the Usage Threshold is significantly higher than the amount of data that is used by a typical customer. Your upload and download data usage (“Actual Usage”) is measured to determine if your Actual Usage in any calendar month exceeds the Usage Threshold for the service plan that you selected.

5. You are likely to avoid any limitations imposed by the FAP if your use is typical of the majority of Broadband Services users and consists primarily of Web surfing and a reasonable amount of downloading. The table below shows the monthly FAP limits for each plan and the level that your speed will be reduced to if and when FTC determines that your usage and the usage of others like you is detrimental to FTC’s ability to provide fair and consistent access to its network. These limits specify the amount of data that you can upload and download before we consider the need to reduce your access speed. Please note that your Actual Usage is far more likely to exceed the FAP limits below if you use peer-to-peer file sharing programs, you use a webcam or you download full length movies, large quantities of music files, full software applications or similar high-bandwidth activities, especially in an excessive manner.

FTC FAP Monthly Usage Thresholds			
Digital Subscriber Line and Fiber Broadband			
	Up to 6Mbps Down 1 Mbps Up	Up to 100 Mbps Down 100 Mbps Up	Up to 1000 Mbps Down 1000 Mbps Up
Upload Threshold (MB)	10 Gig	20 Gig	50 Gig
Download Threshold (MB)	50 Gig	100 Gig	200 Gig
Speed Reduction	Up to 2 Mbps Down 512 Kbps Up	Up to 10 Mbps Down 10 Mbps Up	Up to 100 Mbps Down 100 Mbps Up
Fixed Wireless Internet			
	Up to 2 Mbps Down 512 Kbps Up	Up to 5 Mbps Down 1 Mbps Up	Up to 10 Mbps Down 2 Mbps Up
Upload Threshold (MB)	5 Gig	10 Gig	20 Gig
Download Threshold (MB)	25 Gig	50 Gig	100 Gig
Speed Reduction	Up to 512 Kbps Down 256 Kbps Up	Up to 1 Mbps Down 256 Kbps Up	Up to 2 Mbps Down 512 Kbps Up

<sup>1</sup>Upload Threshold is the volume of data that can be uploaded during a calendar month before the Fair Access Policy may restrict the user’s speeds.

<sup>2</sup>Download Threshold is the volume of data that can be downloaded during a calendar month before the Fair Access Policy may restrict the user’s speeds. In the event you repeatedly breach usage thresholds or defined limitations on bandwidth, disk utilization, or simultaneous connections, where such actions are determined by FTC, pursuant to reasonable network management, to be

adversely affecting the FTC network and/or the ability of FTC to provide service, immediate action may be taken to suspend or terminate your account. FTC will provide notification to you by e-mail as soon as practicable and you may be required to upgrade the type of account or modify the activity creating the breach.

6. This Fair Access Policy provides important requirements regarding your use of FTC's Broadband Services and your relationship with FTC. You should read them carefully as they contain important information regarding your rights and ours. If you do not agree to the terms herein, you may not use the Service and, subject to the terms of your Broadband Services Agreement, you must terminate your Service immediately.
  
7. FTC may revise this Fair Access Policy from time to time without notice by posting a new version of this document on <http://www.farmerstel.com> or any successor URL(s). All revised copies of the Policy are effective twenty-four (24) hours from posting. Accordingly, customers and users of FTC's Broadband Service should regularly visit these web sites. Questions regarding this FAP and complaints of violations of it by FTC customers and users can be directed to FTC at 256/638-2144.

Last Revised: 02 March 2016