



January 24, 2024

IMPORTANT NOTICE: FCC Announces the Affordable Connectivity Program May Possibly End

We wanted to share some important news with you. The Affordable Connectivity Program (ACP), which offers eligible households a discount on their monthly Internet bill, may end soon. The program was established by Congress in 2021, and since then, \$14.2 billion has been appropriated for it. However, these funds are expected to run out by the end of April 2024, so the Federal Communications Commission (FCC) has started taking steps to discontinue the program.

If you're currently enrolled in the ACP, you'll continue to receive the benefit until it ends. But if Congress doesn't appropriate additional funding to keep the program running beyond April 2024, the wind-down process will end the ACP. That means you'll no longer receive a monthly discount on your broadband service bill through ACP. You may still qualify to receive discounted service through Lifeline. More information on the Lifeline federal program can be found at www.lifelinesupport.org.

The FCC will provide more information on the status of the ACP in the coming weeks, and we'll keep you updated as well. If you have any questions, you can call the ACP Support Center at 877-384-2575 or visit www.fcc.gov/acp and <https://affordableconnectivity.gov/> for more information.

If you have any questions or need additional information, please contact our business office at 866-638-2144.

Sincerely,

Your friends at FTC