

FTC SECURITY CAMERAS GUIDE



TURING VISION

Accessing the website

1. Open your web browser.
 2. Go to: ai-video.turingvideo.com
 3. Log in using the username and password provided in your email.
 4. Once logged in, click Cameras, then double-click the Site Name to view your cameras.
-

Setting up users

1. Click on **Settings**.
 2. Select **Users**.
 3. Click + **User** in the top right corner.
 4. Fill out the user information and click **Done**.
 5. Assign a **Role** to the user:
 - a. **Site Admin** – Full access, including Alert Rule Settings, Device Management, and User Management.
 - b. **Site Manager** – Access to live view, playback, search, archive, alerts, sharing cameras, viewing maps, and device/site statistics.
 - c. **Live Viewer** – Live view access only.
 6. **Save Changes!**
 7. The user will receive an email prompting them to create a password.
 8. They will log in using their email and the password they created.
-

View Playback in Turing Vision App

1. Select the camera you want to review.
2. Below the image, tap the **Video Camera** icon.
3. A **Timeline** will appear. You can:
 - a. Scroll through footage.
 - b. Tap the **Date** to open a calendar and select earlier footage.

Important Notes:

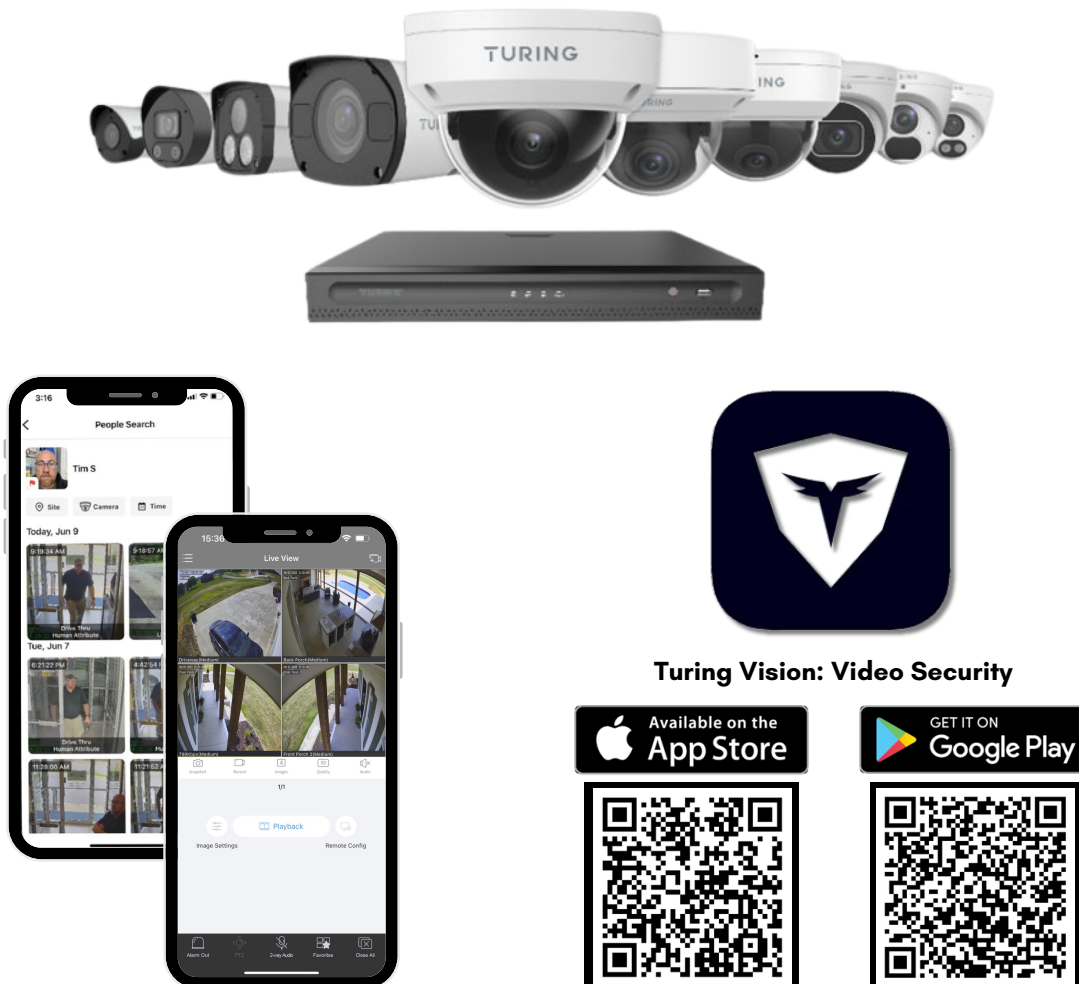
- A **Blue Dot** on the calendar indicates available footage for that day.
- **Blue Sections** on the timeline show when motion was detected.
- You **must press Play** to view recorded footage.
- **Footage will be overwritten** once the hard drive reaches its capacity.

Download Footage

1. While viewing playback, tap the **Download** icon (represented by a downward arrow with a line).
2. Select the **Start Time** and **End Time** and click **Done**.

Important Reminder

- After **any power outage**, always **check and correct** the time and date settings on your camera system.



FTC SECURITY CAMERAS GUIDE



HIK VISION DVR

Setting the Date & Time

1. Right-click on the screen and select **Menu** (enter your security pattern if prompted).
 2. Go to **Configuration**.
 3. Click **General**.
 4. Select your **Time Zone**.
 5. Enter the correct **Date** and **Time**.
 6. Click **Apply**.
-

SETTING UP NTP (NETWORK TIME PROTOCOL)

(Fixes the DVR resetting to 1970, per Hikvision support.)

1. Right-click, select **Menu**, and enter your security pattern if needed.
 2. Go to **Configuration**.
 3. Click **Network**.
 4. Select the **NTP** tab.
 5. Check the box to **Enable NTP**.
 6. In the **NTP Server** field, type: pool.ntp.org
 7. Click **Apply**.
-

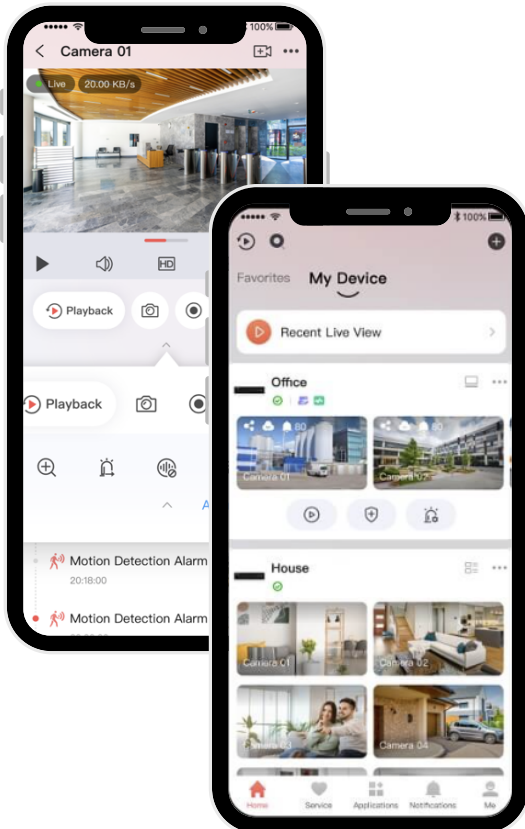
ENABLING DST (DAYLIGHT SAVING TIME)

1. Open **Menu > Configuration**.
2. Click **General**.
3. Navigate to the **DST** tab.
4. Enable **DST**.
5. Select **Auto DST**.
6. Click **Apply**.

Important Reminder

After **any power outage**, always **check and reset** the **time and date** on your DVR to ensure accurate recording.

SECURE. MONITOR. PROTECT.



SCAN HERE TO DOWNLOAD THE APP



Hik-Connect

Available on the
App Store



GET IT ON
Google Play



866-638-2144 • farmerstel.com • @farmerstel  